

# HERITAGE

## BATHROOMS

### INSTALLATION GUIDE



#### MODELS COVERED:

#### **Acrylic Worktops and Upstands**

Please keep this booklet for future Reference.

Installer: when you have read these instructions please ensure you leave them with the user.

# INTRODUCTION



Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards. To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0330 026 8503.

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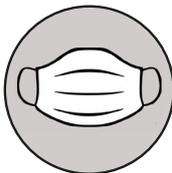


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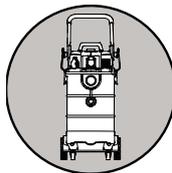
## TOOLS REQUIRED



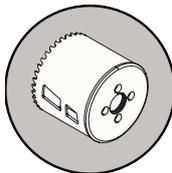
FFP2  
Ventilation  
Mask



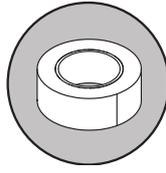
M Class Dust  
Extractor



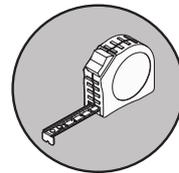
Hole  
Cutter



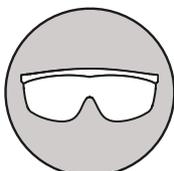
Masking  
Tape



Tape  
Measure



Safety  
Goggles



Silicone  
Adhesive



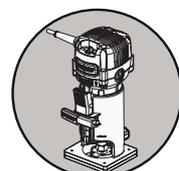
Solid Surface  
Adhesive



Sanding  
Block



Hand Held  
Router



Tools should be specifically suited to solid surface acrylic



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# SAFETY NOTE

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**Please read these instructions and retain for future use.**

All products manufactured and supplied by Heritage are safe, provided they are installed correctly, used correctly, and receive regular maintenance in accordance with these instructions.

If you are in any doubt about your ability to install this product safely you must employ the services of a competent person who has experience of fitting products of this nature.

Before working with acrylic, carry out a risk assessment. Minimise any risks to your Health & Safety and for anyone who may be in the vicinity. This must include the use of the correct Personal Protective Equipment such as FFP2 rated dust masks, M Class dust extraction for all power tools and adequate ventilation within the work area.

Before commencing any fabrication or installation work, inspect your acrylic solid surface products and ensure you are satisfied that there are no defects.

⚠ Before starting any installation project please consider the following:

- Prior to drilling into walls, check there are no hidden electrical wires or cables or water supply pipes with the aid of an electrical detector.
- If you use power tools do not forget:
  - Wear eye protection.
  - Unplug equipment after use.



**CAUTION:** Two person handling required

- Acrylic worktops and upstands must be handled by a team, not alone. Where possible, use handling aids. When moving acrylic worktops by hand, carry it so the shorter edge is vertical. This avoids unnecessary flexing which can cause stress cracks in the material.
- This product is fragile until fitted. Handle with care and store flat, face up.
- Acrylic products should be stored horizontally and supported adequately to prevent any bowing or collapse of the product.



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# INSTALLER GUIDELINES

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Please note basin, taps and wastes are supplied separately. Please follow those fitting instructions for information on how to prepare for installation.

Tap holes to be cut by installer if required.

Place your worktop on a soft surface to prevent scratches and damage.

Before commencing any fabrication or installation work, inspect your acrylic solid surface products and ensure you are satisfied that there are no defects, for example: colour matching defects. A reasonable size of acrylic offcut should be kept for any future colour matched repair work or modifications.



All materials must be given a minimum of 24 hours to meet room temperature prior to installation. This is especially important for adhesives and silicone sealants because temperature affects curing time and consistency.

Each acrylic worktop is supplied with a protective film. Please **do not** remove the protective film until after tap hole cutting is complete. Remove the protective film in one movement. Do not intermittently stop and start the removal as this could mark the surface. Once the film has been removed, wipe over the entire surface with denatured alcohol to remove any adhesive residues.

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## PREPARING YOUR WORKTOP

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Your worktop comes pre-cut for the under counter basin but tap hole(s) will need to be cut if required.

Try and install tap(s) as far from the edge as possible to ensure strength of surface isn't weakened.

Acrylic expands and contracts very slightly when the ambient temperature changes. Allow 1 millimeter per 1 meter of expansion gap wherever acrylic is adjacent to any object (such as a wall) which could prevent this expansion and contraction. For example, 3mm for a 3m long worktop.

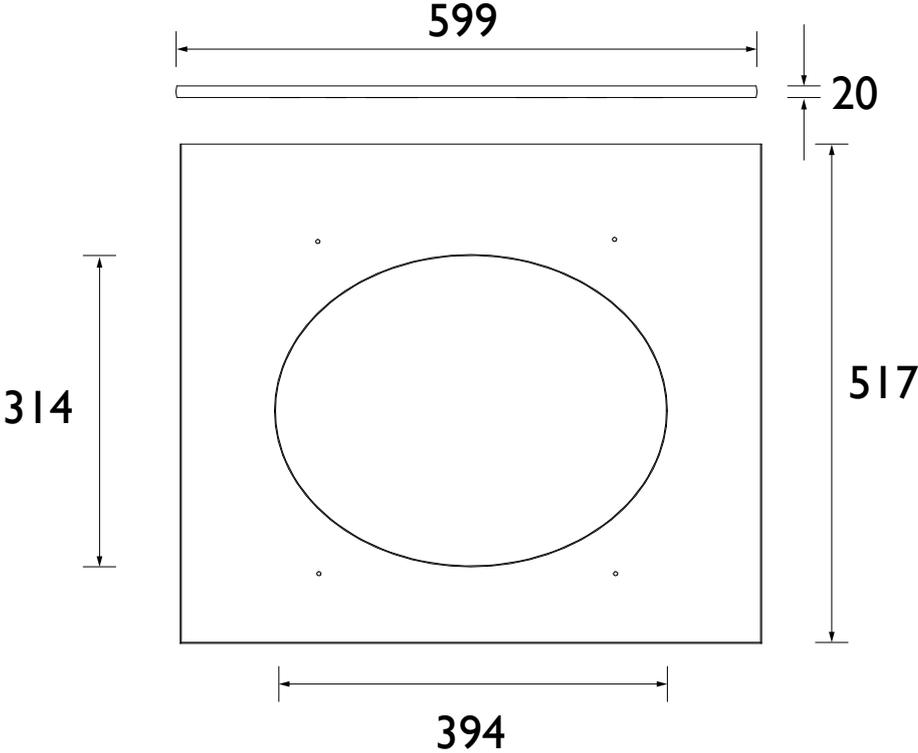
If the cutting tool is sliding across the surface of the worktop then you must use masking tape to protect the surface. Do not use pen/ink.

When cutting tap hole(s) the cut(s) should be made in several passes to prevent overheating. We recommend cutting 20mm thick acrylic using 4 consecutive passes. The 1st at 5mm depth, the 2nd at 10mm depth, the 3rd at 15mm depth and the final pass should be greater than 20mm to ensure the cut is complete.

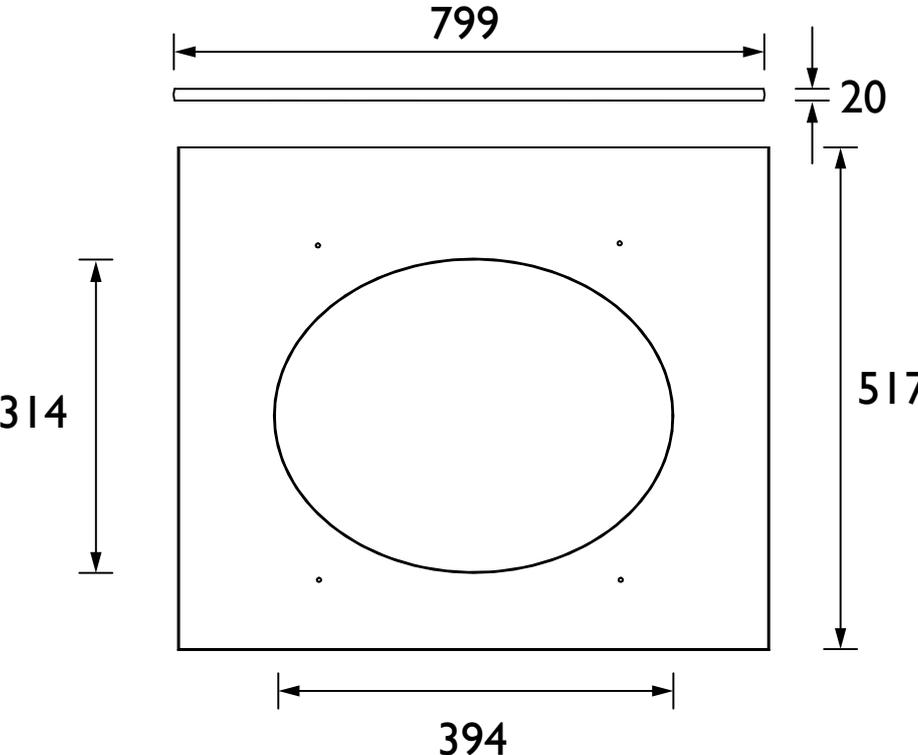
Use a router to smooth and finish tap hole(s).



# DIMENSIONS



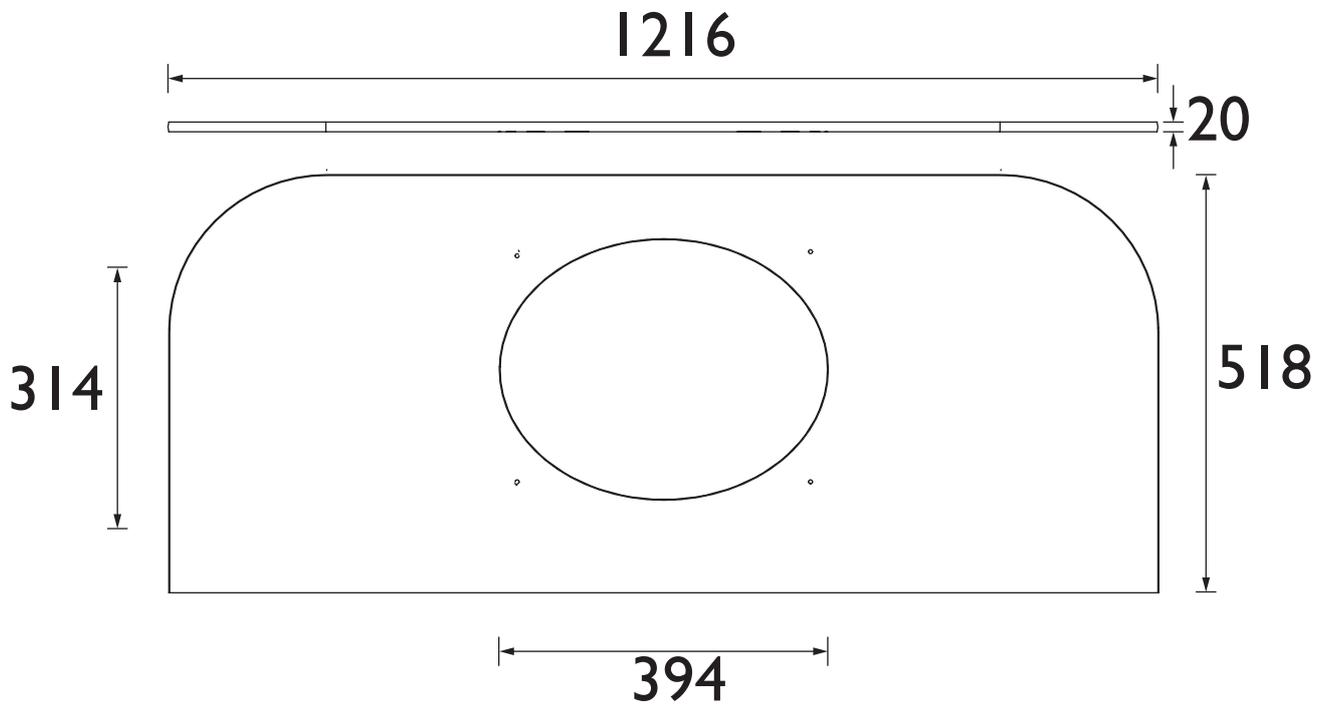
600mm Worktop



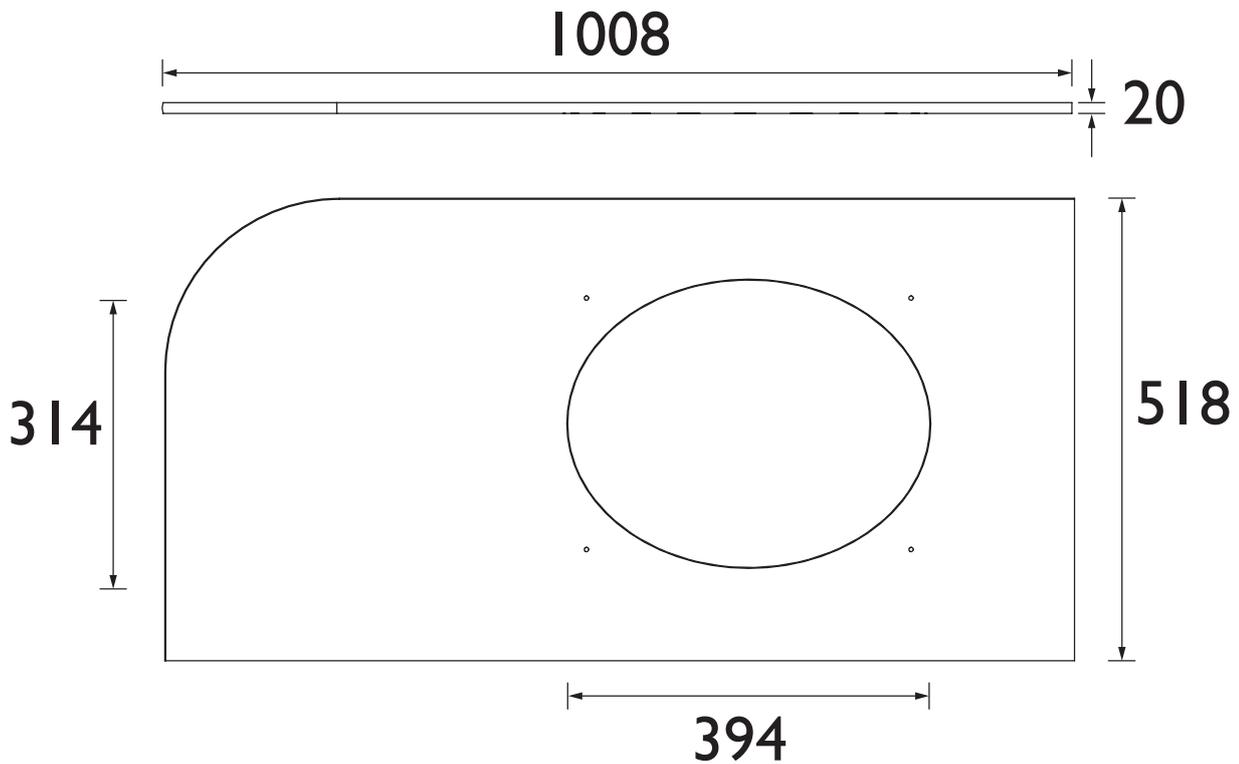
800mm Worktop



# DIMENSIONS



1200mm Worktop



Right Hand Worktop Shown

RH Corner Worktop  
LH Corner Worktop

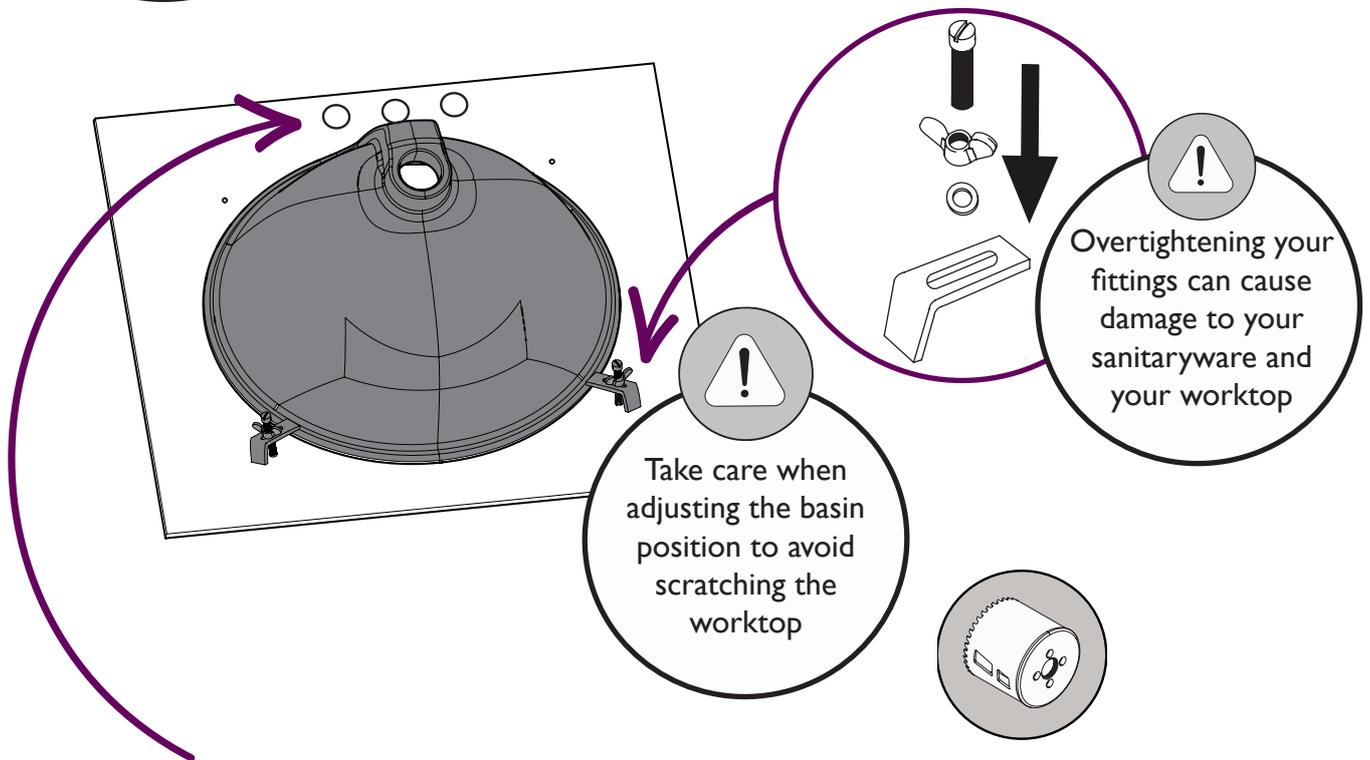


# INSTALLATION OF WORKTOPS

The worktop shown in these instructions are for illustration purposes only. All products in this range can be fitted using the guide below.



Position the basin onto the chosen worktop. Align basin in place so that there is an even overhang on all edges (view from the top). The basin overflow should be at the back of the basin/worktop. Fit the metal inserts and loosley tighten the threaded screws and wingnuts into the pre-drilled holes in the worktop by hand.



Mark your tap holes leaving space for your taps to be connected without obstructing the basin. A mixer tap (one hole) requires a 35mm hole, Basin taps (2 holes) require 30mm holes and 3H basin taps (3 holes) require centre hole to be 35mm and the two outside holes to be 30mm.

Holes must be positioned so that there is sufficient space to allow the back nut (or other fixing type) on your taps to be installed. Check that there is sufficient spout reach over the basin and space to operate the handle(s) once fitted.



Remove basin and cut out tap holes from the top of the worktop. We recommend using a diamond tipped hole saw drill. Remove protective film and fit basin to worktop (refer to basin instructions).

## GOOD TO KNOW

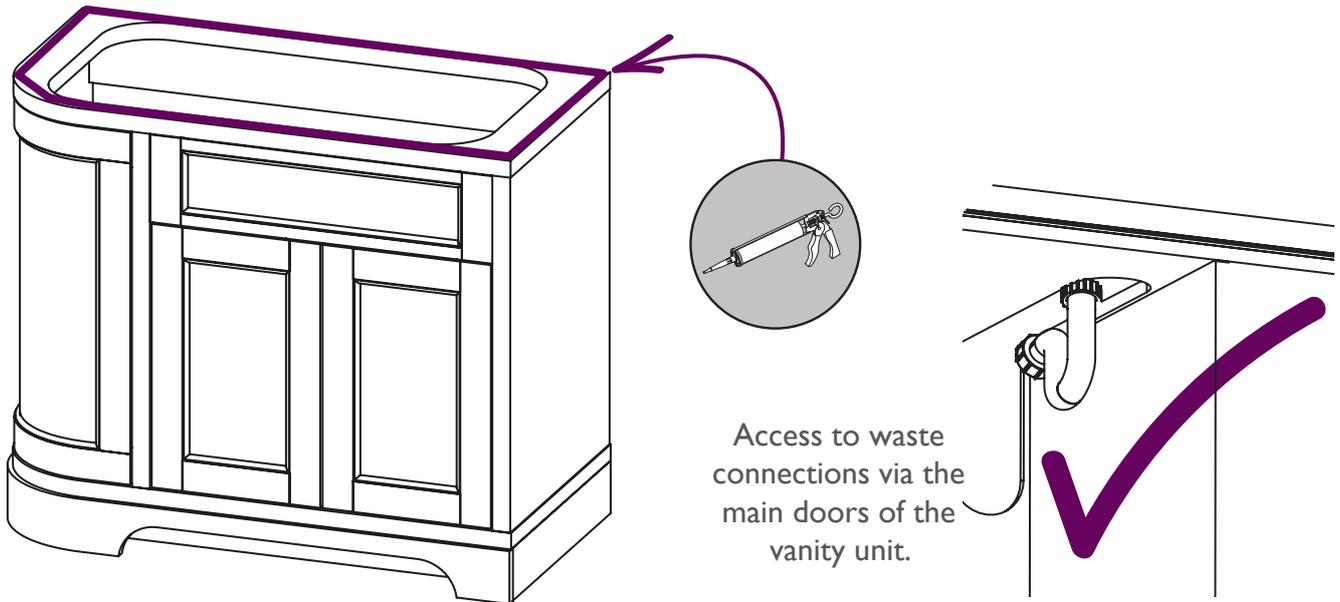
Use masking tape to mark any cut holes required. Ink will permanently damage the surface.



# INSTALLATION OF WORKTOPS

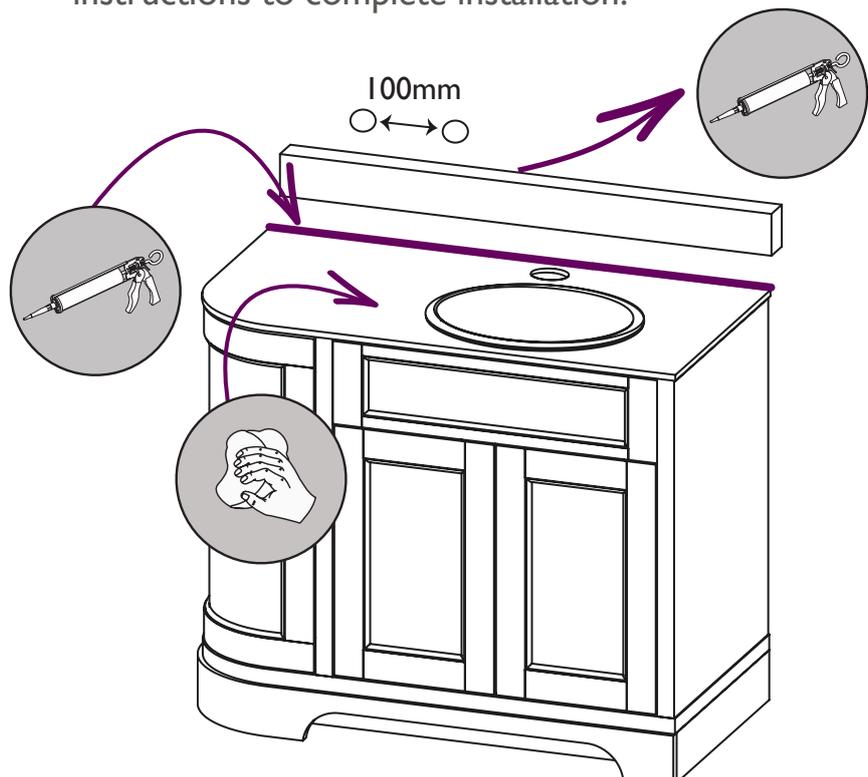
## SECURING THE WORKTOP

Once your Heritage Wilton Worktop and Undercounter Basin are ready to install, apply solid surface adhesive along the vanity unit before placing the worktop.



Carefully place the worktop on the unit and secure in place. Once the worktop is in the correct position, apply silicone sealant along the back of the worktop. This will prevent any water from getting behind the unit. Wipe any excess silicone sealant with a soft cloth. Refer to tap/waste instructions to complete installation.

Acrylic upstands should **not** be fixed to the worktop with solid surface adhesive. Instead apply dabs of silicone every 100mm to the wall surface to which the upstand is to be fitted. Press the upstand firmly against the wall to ensure a secure bond. A continuous bead of silicone is required at the junction of the worktop and the upstand to ensure a waterproof seal.



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# CARING FOR YOUR PRODUCT

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We recommend using the Unika solid surface care kit to maintain a solid surface worktop and keep it looking as good as new.

Solid surface is made up of acrylic or acrylic and polyester blends which allows for a generally non porous surface. As it is however softer than other surface materials, it still requires some attention to keep the discolouring or stains at bay, especially in high traffic areas for example around the basin.

The solid surface care kit includes everything required to maintain a solid surface worktop and keep it looking as good as new. Unlike most other worktops, solid surface can be repaired. Little accidents, stains or scratches can usually be removed with relative ease.

## **Everyday Care**

General cleaning of your acrylic solid surfaces can be done by wiping the surface with a damp sponge or cloth and then drying with a dry soft cloth to prevent spotting, especially in hard water areas. A microfibre cloth is the best type to use.

## **Basic Stains**

Clean with a mild detergent and a damp sponge or cloth and then rinse with clean water and wipe dry with a soft cloth to prevent spotting. To enhance the visual colour clarity of the surface, apply a commercially available non-abrasive cleaner formulated specifically for solid surfaces and wipe away excess, buffing dry with a soft cloth.

## **Stubborn Stains and Minor Scratches**

Dark dècors will potentially show signs of use such as scratches more readily than lighter dècors.

The following instructions are for stubborn stains and minor scratches. Do not attempt to repair deep scratches, chips or burns, instead contact a certified fabricator/installer to carry out the repairs required.

Your worktop has a satin finish, this has a slightly higher level of sheen and requires more attention.

Lightly scrub the surface in a small circular motion with a wet sponge and an abrasive cleaner over the stain or scratch. Darker dècors tend to require much more attention than lighter dècors. Scrubbing too aggressively may reduce the level of sheen. Rinse with clean water and wipe dry with a soft cloth. To enhance the visual colour clarity and hide minor scuffs, apply a solid surface cleaner and wipe away excess, buffing dry with a soft cloth.



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# CARING FOR YOUR PRODUCT

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Your worktop has a high quality finish and should be treated with care to preserve the visible surface.

A few tips for preventing defects from forming:

- Do not slide objects along your worktop as this may scratch/damage the surface.
- Occasionally wipe the surface with a soft damp cloth and dry with a soft dry cloth. Wipe away any spillages and excess moisture immediately.
- Do not use any abrasive cleaning agents or materials, these will change the surface condition from the standard finish.
- Do not overtighten fixings/screws, risk of damage to the worktop.
- Take care when adjusting the tap and basin position to avoid damage/scratching the worktop.

## Preventing Damage to Solid Surfaces.

### Heat

Acrylic solid surfaces have excellent heat resistant properties compared to other work surface products. However, placing hot, heat generating appliances can damage the surface.. Always use a hot pad or trivet with rubber feet to protect your surface. Avoid subjecting your acrylic solid surfaces to any source of extreme heat.

### Chemicals

Avoid exposing your acrylic solid surface to strong chemicals such as paint removers, acetone, drain and toilet cleaning products. Surfaces that have accidentally been exposed to these chemicals should be flushed promptly with water, using appropriate safety measures to avoid injury. Remove nail polish with a non-acetone based remover and flush with water.

### Scratches and Impact Damage

Take care to avoid scratching the surface of your solid worktop. Avoid dropping heavy objects on the surface.

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# GUARANTEE

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The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.



To see the specific guarantee for this product, visit the following URL or QR Code.

<http://www.heritagebathrooms.com/service-centre/guarantee>



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# NOTES



# HERITAGE<sup>®</sup>

## BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us [enquire@heritagebathrooms.com](mailto:enquire@heritagebathrooms.com) Call us **0330 026 8503** Website [www.heritagebathrooms.com](http://www.heritagebathrooms.com)

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