

Opera	tion		Gener	al Cleaning	Troub	eshooting		
				ducts are made from premium	Symptom	1	Cause	
On Con Con				materials, with hand polishing, PVD, EPD and electroplated finishes. Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight		Partially closed isola	tion valve.	Open i
			Your produc			Instantaneous water flow rate or pressur	r heater cycles on and off as re is too low.	is Increas
			polished with			Head of water is bel minimum distance r		Refer t
			after use. Household bleaches and cleaners contain harsh chemicals and may damage the surface finish.		No flow o low flow ra		ressure changes or	Do not
				brasive cloths, scouring pads, scrub I wool or anything similar.		Airlock or partial bl work.	ockage in the supply pipe-	Flush tl airlock
			be affected b	es such as nickel and pewter may by the dye found in some cloths, so	Water dripping	taps.	short time after using the	This is in the t
			it is also imp surfaces.	ortant to avoid leaving cloths on	from tap	possibly due to the	ceramic disc valves	Remov section
					Taps do no turn on	Closed isolation value Mains water supply		Open i Turn o
Mainte	enance - Cartrid	ge Cleaning		3	Notes	1		Cont
				screw, gasket, spline adaptor and the shroud.		of this produ	installation/plumbing ct.	Bristar UK: EU:
4	Unscrew the valve using an adjustable spanner.			6 1 2 3				Custor Web: Email: A Mase
Ex-		Replace the valves. Plea www.heritagebathroo or scan the QR Code an for your product code to r available spare parts for	o ms.com nd search replace any	Reverse the steps to replace the valves and handles.	The confider product guar In addition, c and effective To see the sp	antee from 2 years up to a ur attentive customer servi ly so you can enjoy your bat pecific guarantee for this pro	f our products and services ena lifetime guarantee against any r ce team are available to help so throom. oduct, scan the QR Code or vis m/service-centre/guarantee	manufacturin colve any prol isit the follow

Remedy

en isolation valve.

rease water flow rate or pressure through system.

fer to specification for minimum distance required.

not use other water outlets when using the taps.

sh through pipework to ensure removal of debris and any ocks.

is is caused by residual water tension, the build up of water the tap body.

move valves and clean, refer to 'Maintenance'

tion before starting any maintenance.

oen isolation valve.

rn on mains water supply.

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