

# HERITAGE

## BATHROOMS

### *Installation Guide*



Models Covered:

**Salcombe Floor Standing  
Bath Shower Mixer**

**TSACCI7I, TSACBBI7I,  
TSACBLI7I**

Please keep this booklet for future reference.

Installer: When you have read these instructions, please ensure you leave them with the user.

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# INTRODUCTION

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Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on: 0330 026 8503.

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## SAFETY NOTES

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All products manufactured and supplied by Heritage are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.

This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/ servicing purposes.

If power tools are used do not forget to:

- Wear eye protection
- Unplug equipment after use

This product must not be modified in any way as this will invalidate the guarantee.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB, Tel: 01708 472791

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## SPECIFICATION

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OPERATING PRESSURE RANGE (BAR): Min 0.5 bar, Max 5.0 bar

MAXIMUM STATIC PRESSURE (BAR): 10 bar

INLET WATER TEMPERATURE RANGE: Cold - Max 25°C  
Hot - Max 65°C

INLET CONNECTIONS: 3/4" BSP

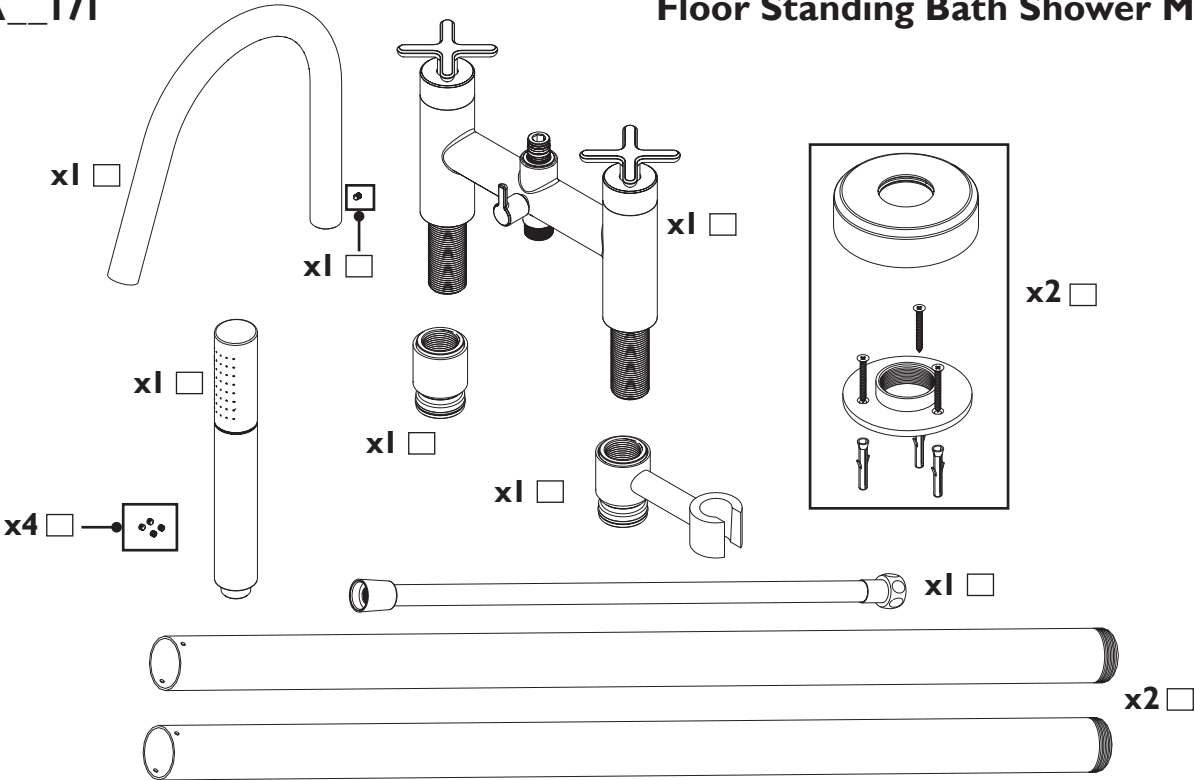
HOSE CONNECTION: G1/2"



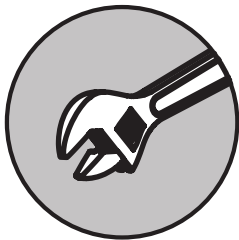
# PACK CONTENTS

TSA\_171

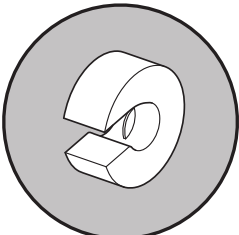
## Floor Standing Bath Shower Mixer



# TOOLS REQUIRED



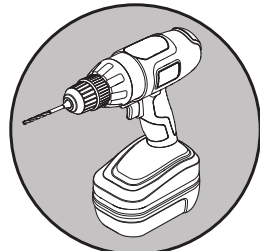
Adjustable Spanner



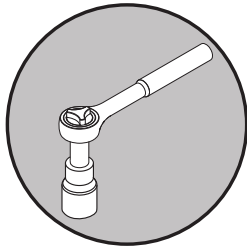
Pipe Cutter



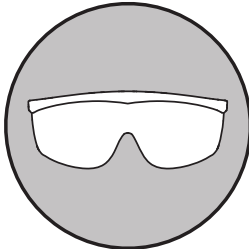
Cross Head Screwdriver



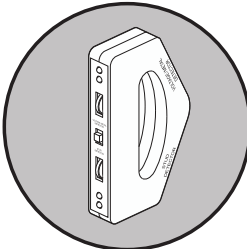
5.5mm Drill



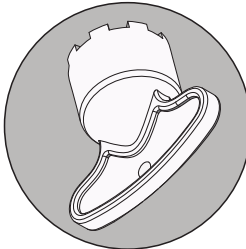
17mm Socket Spanner



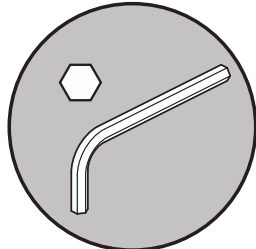
Safety Goggles



Electronic Detector



16mm Outlet Key (not supplied)



2mm & 8mm Hexagonal Keys



# PRIOR TO INSTALLATION

Please ensure that the installation and accommodation is designed with future serviceability of the product in mind. In the event a future claim is made under the product warranty, the design of the installation may affect compensation costs if it has not been considered in the original design. It is strongly advisable to fit isolation valves to the water fixtures in an easy to access location; in case isolation is required at any point during maintenance.

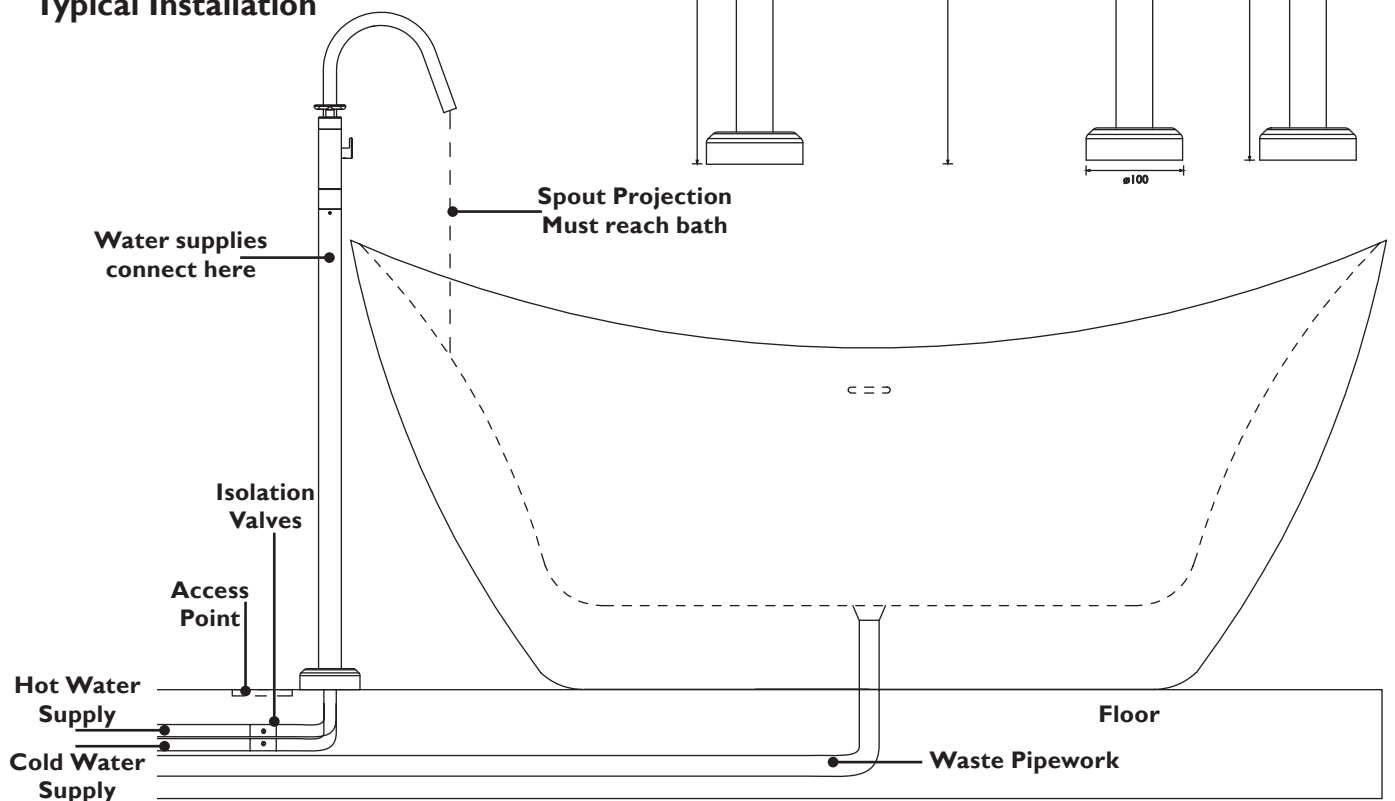
Failure to observe crucial information in these fitting instructions will nullify your guarantee.

This product requires experience within plumbing. No responsibility will be taken for poor workmanship resulting in leaks and injuries.

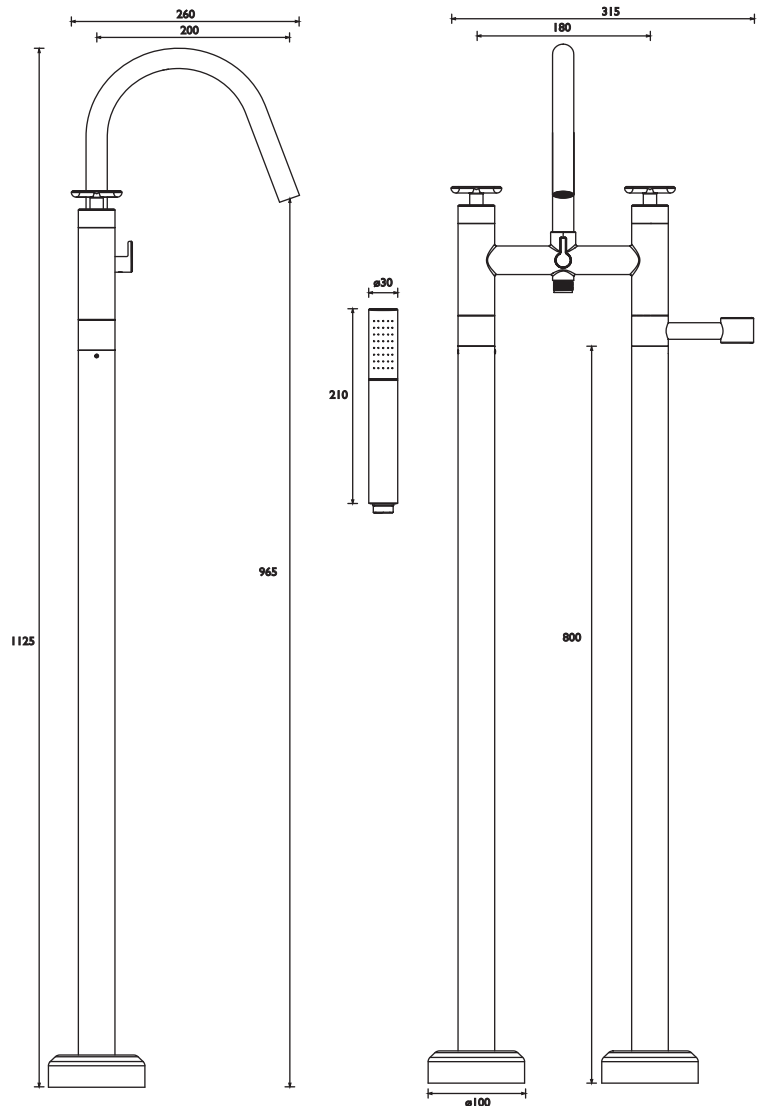
**Plan your installation, ensuring that the spout projection of the mixer will be able to reach inside your bath.**

If the bath shower mixer is to be fitted onto wooden floorboards, the boards must be reinforced due to the height and weight of the bath shower mixer. If the floorboards are not reinforced this may result in the mixer flexing slightly during operation. Channelling will be required for a concrete floor in order to fit the pipework. The only way to avoid this is to build a suspended floor.

## Typical Installation



## Crucial Dimensions



# INSTALLATION

**1**

**Leave some floor for the standpipes to sit on.**

After planning where to install the mixer from the details on pg. 5; Draw around the plinths. Lift them up to mark the positions of the screw and 22mm pipe holes on the floor. Cut out/drill the holes.

**2**

**Use a 5.5mm drill bit for the screws.**

Screw the fixing plates to the floor. Use plugs where necessary depending on the floor type.

**!**  
Use a 5.5mm drill bit for the screws.

**!**  
**IMPORTANT**  
Prior to drilling into floors check there are no hidden electrical wires, cables or water supply pipes.

**3**

Prepare the under floor pipework to the tap location - isolation valves **MUST** be fitted in an easy to access location for test and maintenance purposes.

**Access Point for Isolation Valves**

**Hot**

**Cold**

Connect an easily removable outlet to the pipe work for testing purposes. Turn on the water supply and check all joints and connections for any leaks before finishing the floor.

**4**

Screw the standpipes into the fixing plates; slide down the plinths to cover the fixing plates.

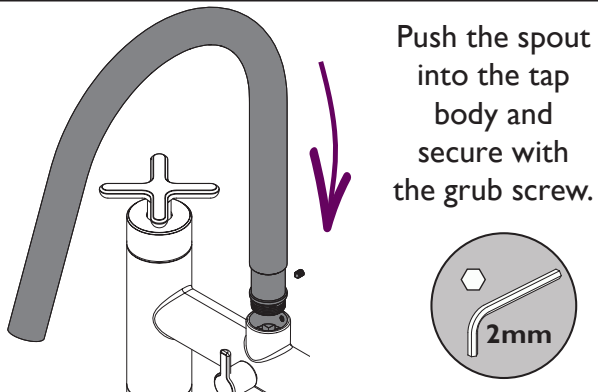
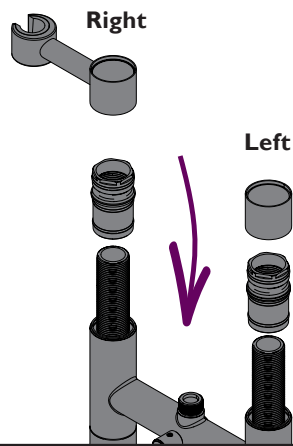
**!**  
**REMEMBER**  
Hot on the left, cold on the right!



# INSTALLATION

5

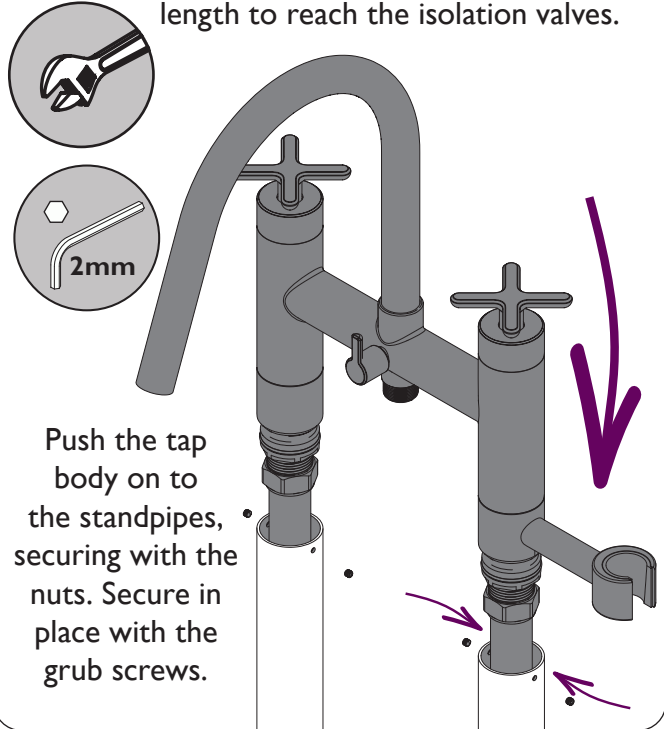
Screw the threaded pipes on to the tap body. Slide the extension shrouds on, deciding which side to put the handset holder.



Push the spout into the tap body and secure with the grub screw.

6

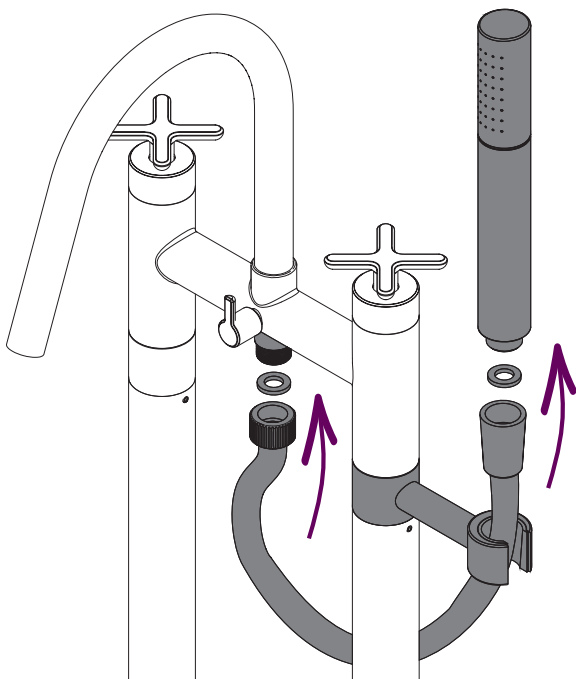
Connect the tap to suitable connecting pipework. Ensure there is a sufficient length to reach the isolation valves.



Push the tap body on to the standpipes, securing with the nuts. Secure in place with the grub screws.

7

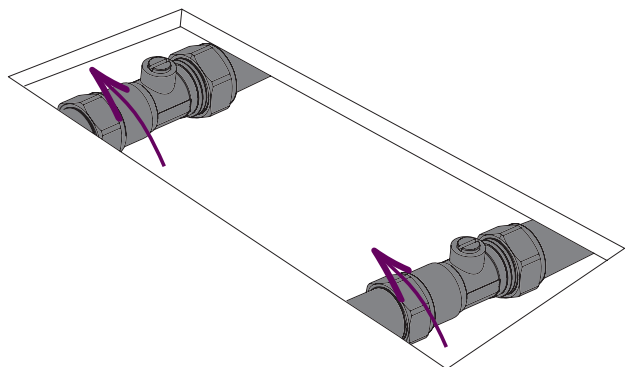
Connect the hose to the mixer and handset, ensuring the washers are in place. Place the handset in the handset holder.



8

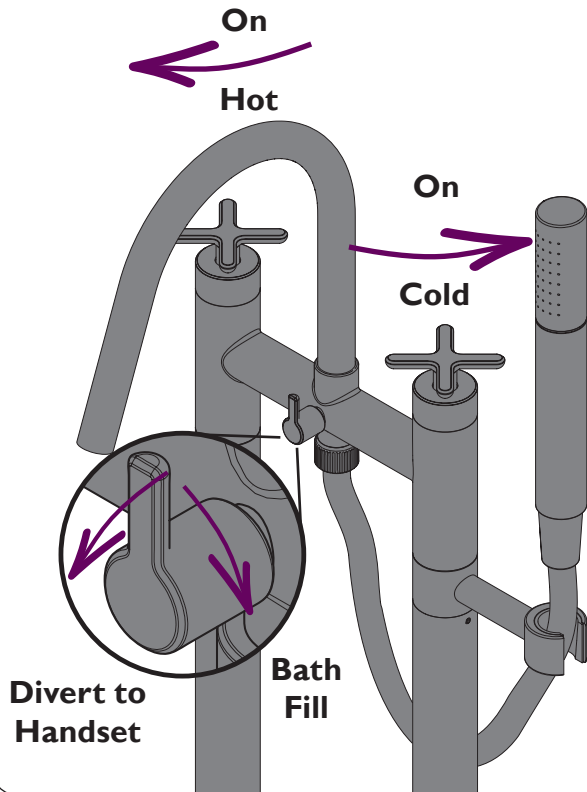
Connect the tap pipework to the mains pipework.

Turn on the water supply and check all joints and connections for any leaks.

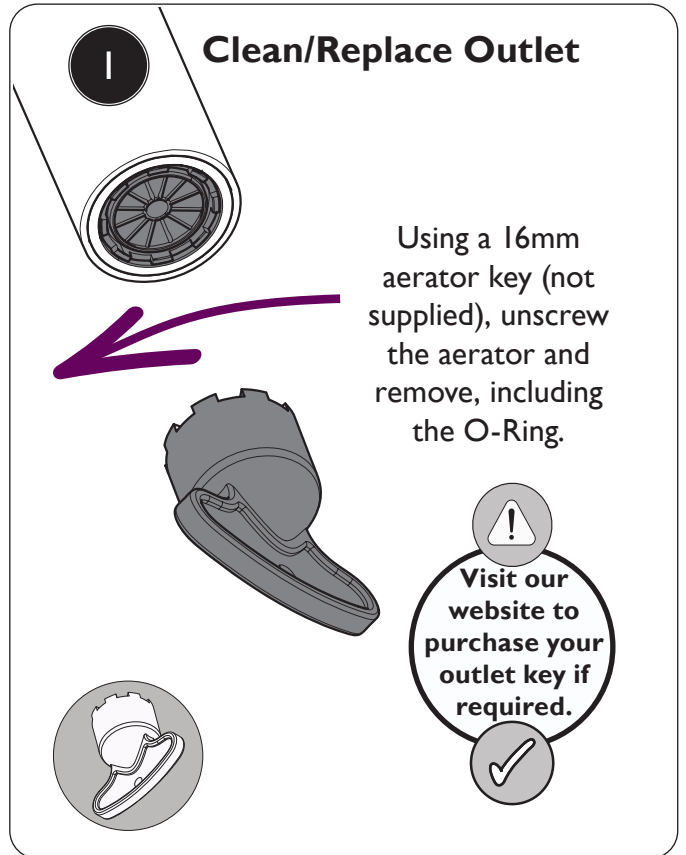


# MAINTENANCE

## Operation

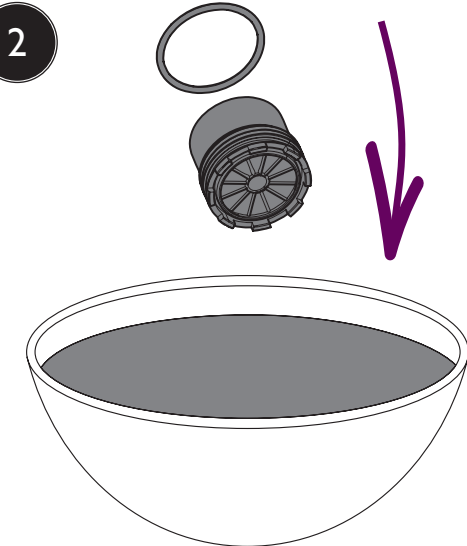


## 1 Clean/Replace Outlet

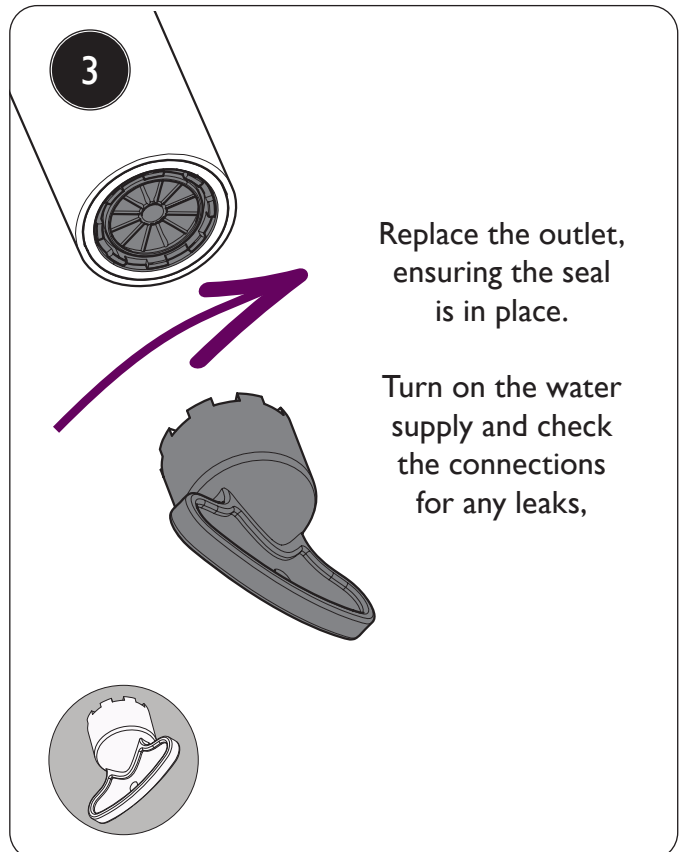


Using a 16mm aerator key (not supplied), unscrew the aerator and remove, including the O-Ring.

Visit our website to purchase your outlet key if required.



Check the aerator and seal for any damage, replace if necessary. If there is no damage, soak the aerator in a suitable solution until fully de-scaled. Rinse the aerator and seal thoroughly to remove chemicals and debris.



Replace the outlet, ensuring the seal is in place.

Turn on the water supply and check the connections for any leaks,

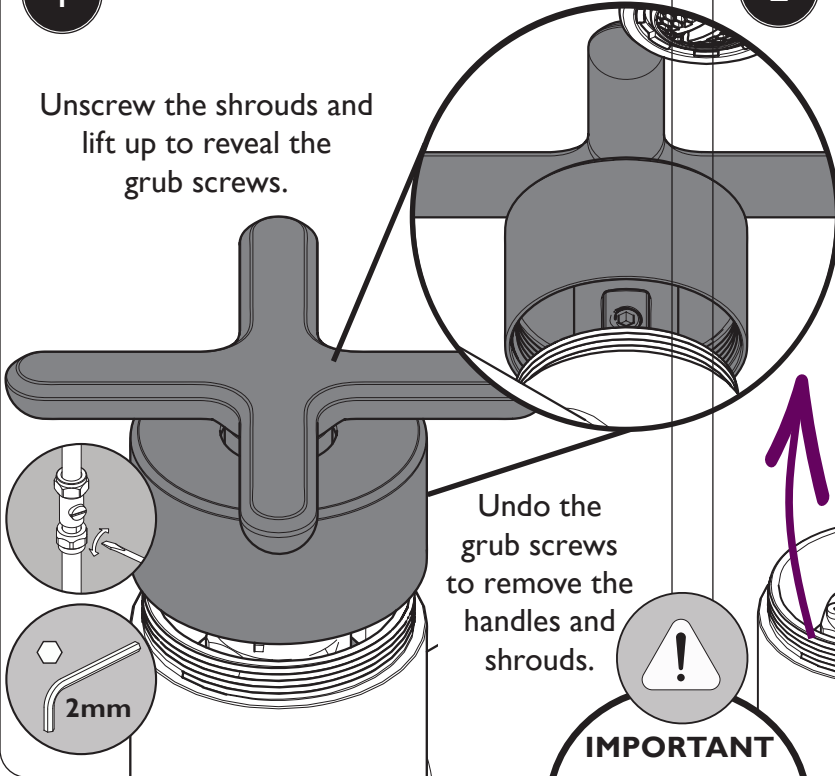




# MAINTENANCE

## 1 Remove/Replace Valves

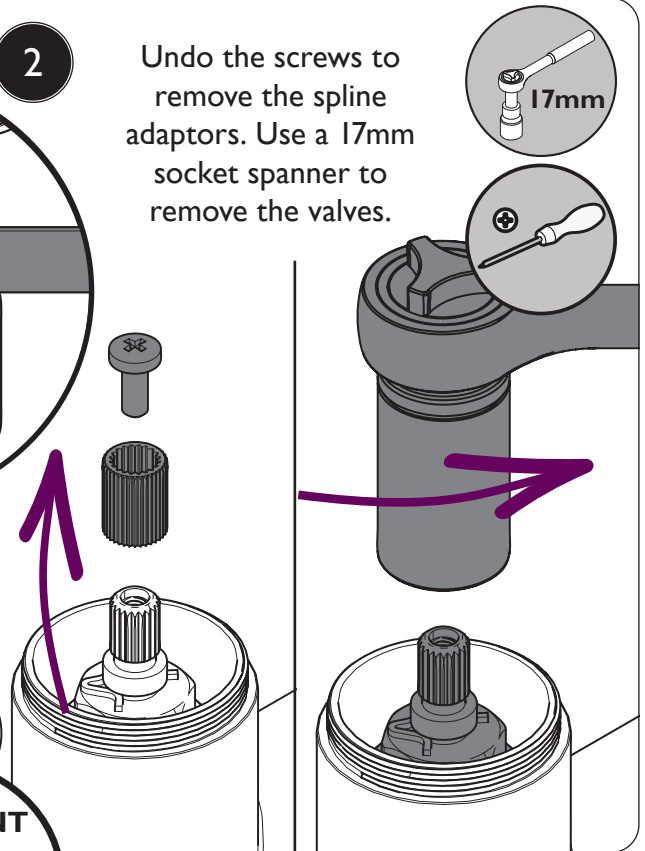
Unscrew the shrouds and lift up to reveal the grub screws.



Undo the grub screws to remove the handles and shrouds.

## 2

Undo the screws to remove the spline adaptors. Use a 17mm socket spanner to remove the valves.



### IMPORTANT

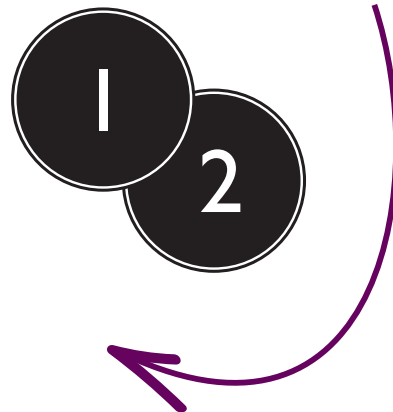
Isolate the water supply before starting!

## 3



Visit [www.heritagebathrooms.com](http://www.heritagebathrooms.com) or scan the QR Code and search for your product code to replace valves if necessary.

## 4



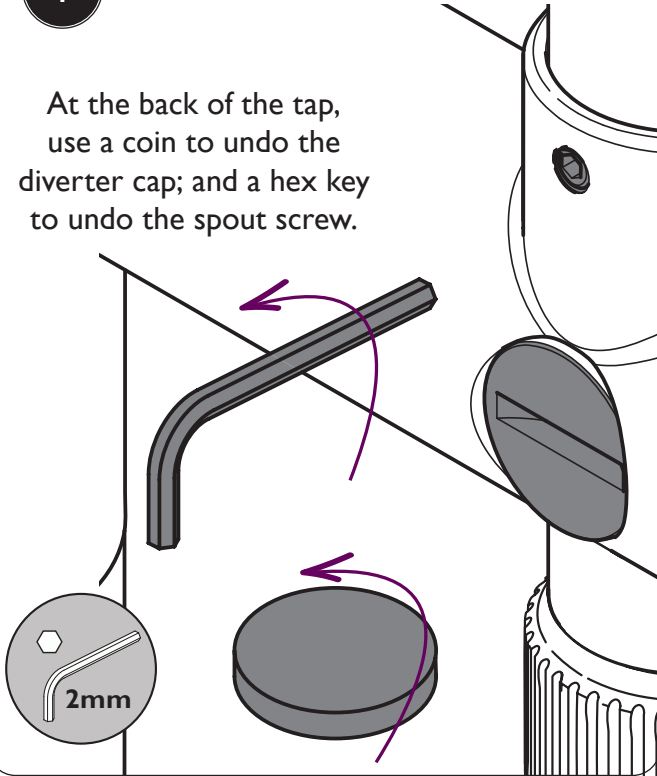
Reverse the steps to replace the valves and handles.



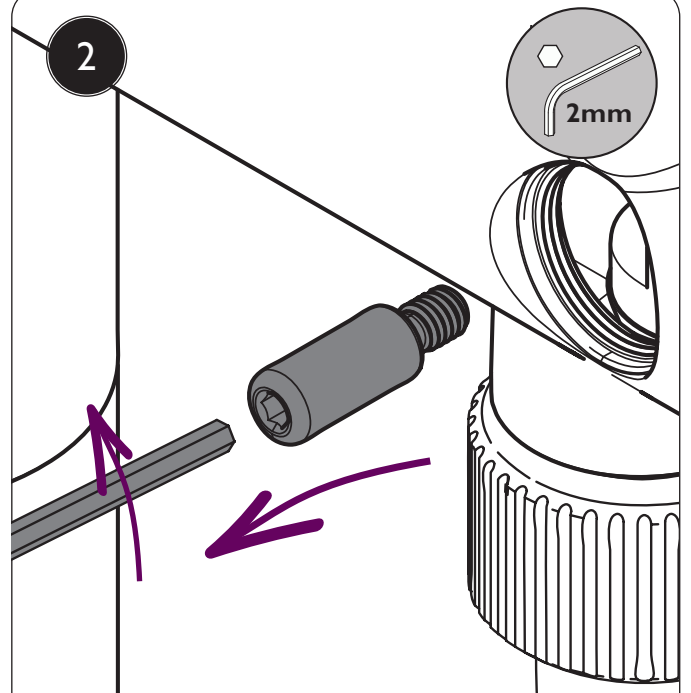
# MAINTENANCE

## 1 Clean/Replace Diverter

At the back of the tap, use a coin to undo the diverter cap; and a hex key to undo the spout screw.



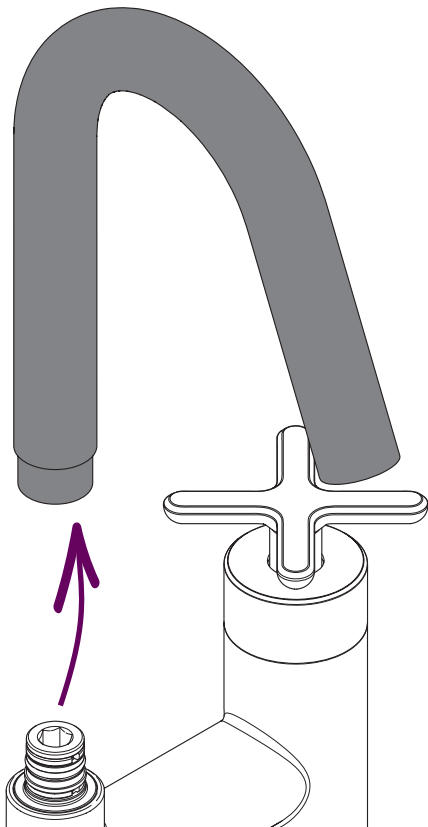
2



Remove the diverter peg using a 2mm hex key.

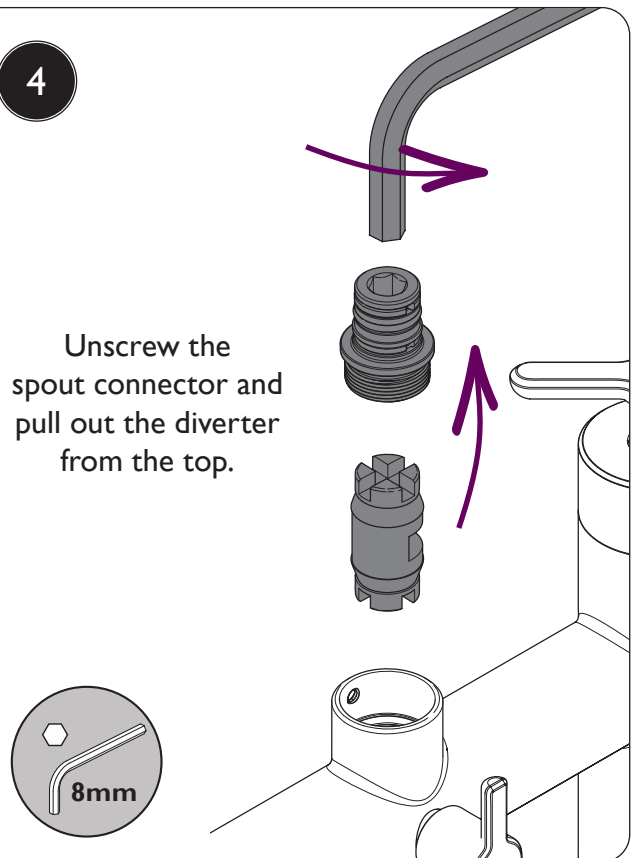
3

Remove the spout.



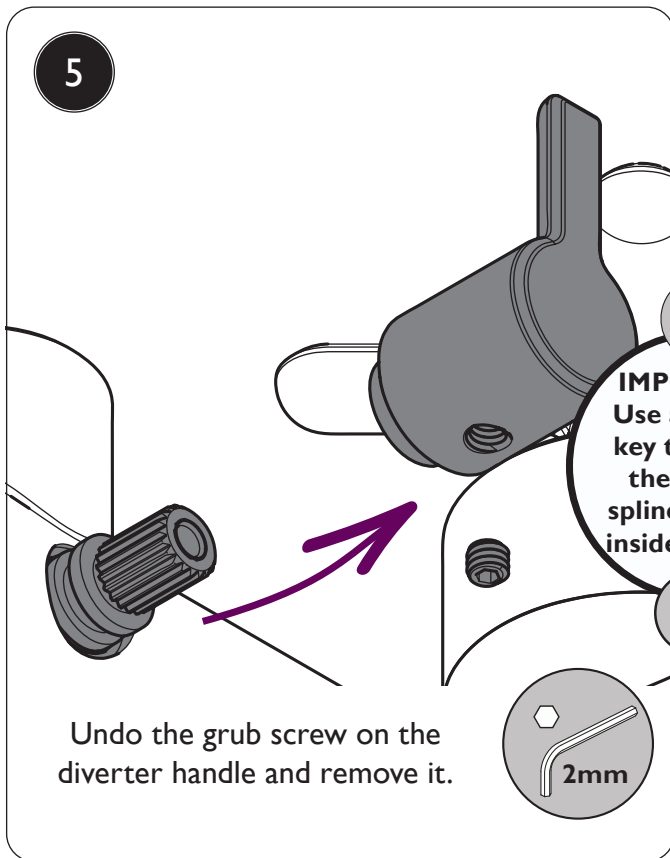
4

Unscrew the spout connector and pull out the diverter from the top.



# MAINTENANCE

5

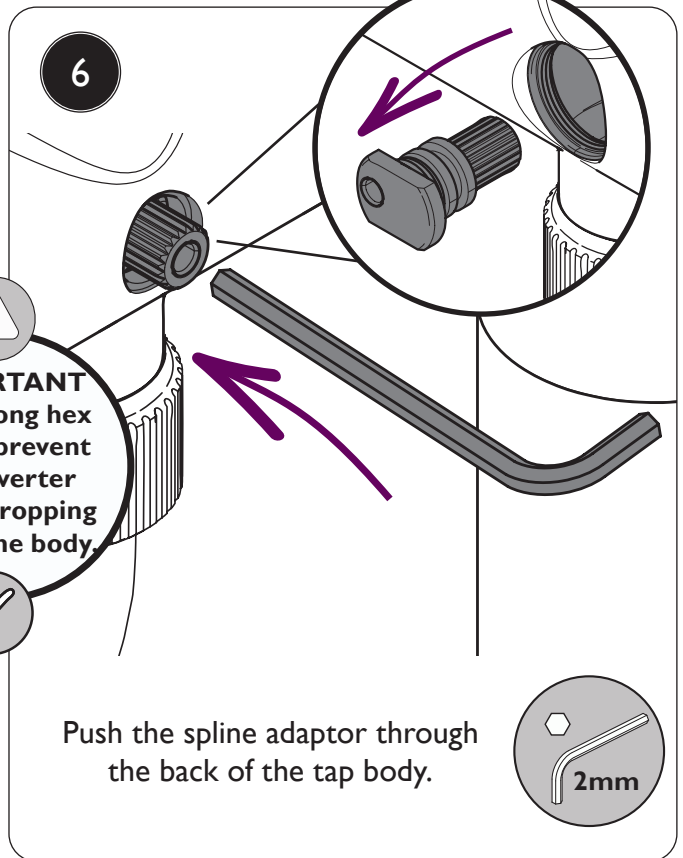


Undo the grub screw on the diverter handle and remove it.

2mm

Detailed description: This diagram shows a diverter handle with a grub screw being removed. A purple arrow points from the handle to the removed screw. A circular inset shows a 2mm hex key being used to turn the screw. A warning icon is present above the main diagram.

6



Push the spline adaptor through the back of the tap body.

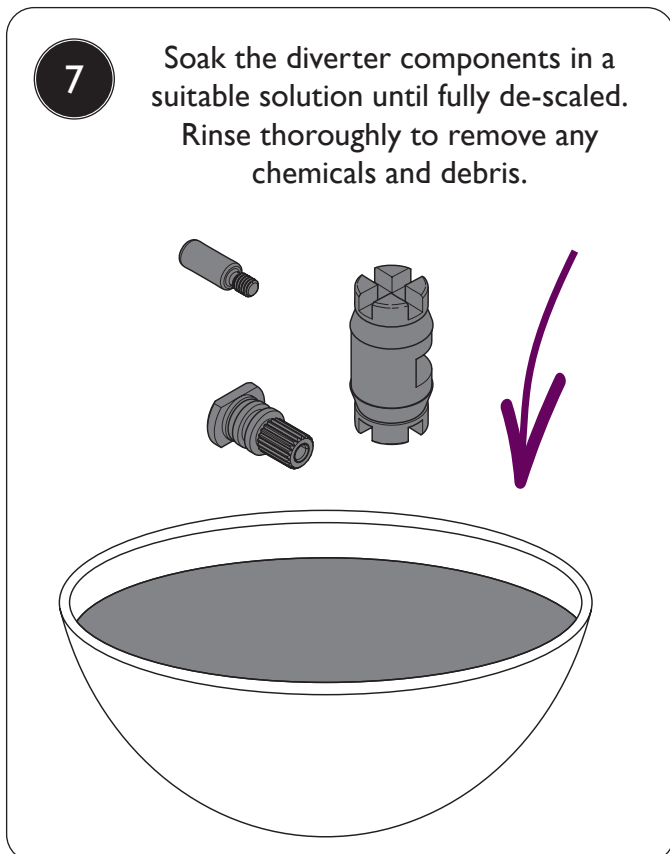
2mm

**IMPORTANT**  
Use a long hex key to prevent the diverter spline dropping inside the body.

Detailed description: This diagram shows a spline adaptor being inserted into the back of the tap body. A purple arrow points from the adaptor into the body. A circular inset shows a close-up of the spline adaptor being pushed through. A 2mm hex key is shown being used to hold the adaptor in place. A warning icon and a checkmark icon are present.

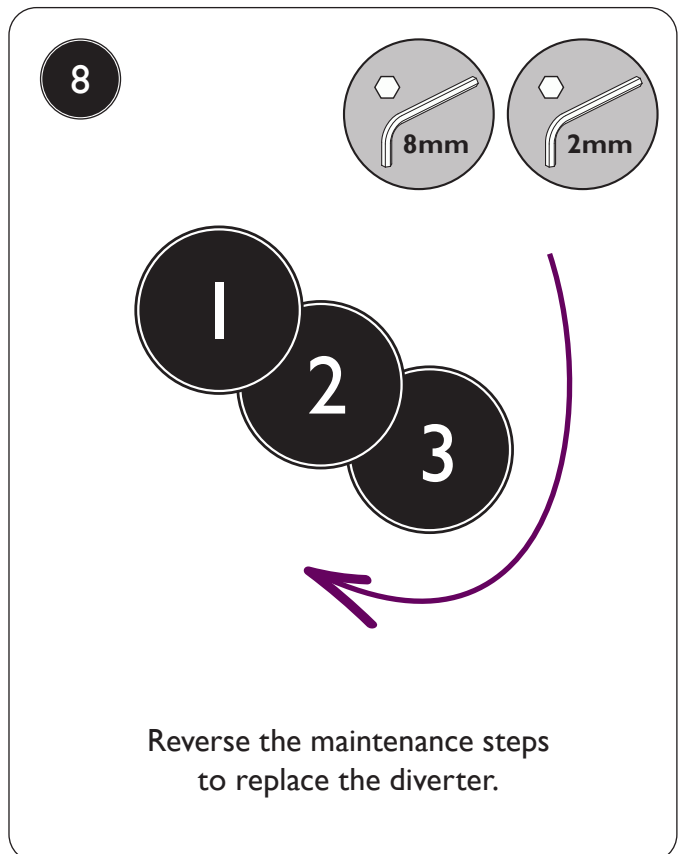
7

Soak the diverter components in a suitable solution until fully de-scaled. Rinse thoroughly to remove any chemicals and debris.



Detailed description: This diagram shows three diverter components (a small pin, a larger handle, and a central cartridge) being placed into a bowl of liquid. A purple arrow points from the components into the bowl.

8



Reverse the maintenance steps to replace the diverter.

8mm 2mm

Detailed description: This diagram shows three numbered circles (1, 2, 3) arranged in a descending sequence, with a purple arrow pointing from circle 1 to circle 3, indicating the reverse order of the previous steps. Two circular insets show an 8mm hex key and a 2mm hex key.

# TROUBLESHOOTING

Symptom	Cause	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
<b>Water dripping from taps</b>	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
<b>Taps do not turn on</b>	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.



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## CARING FOR YOUR PRODUCT

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Heritage products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid leaving cloths on surfaces.

Your handset comes with rub clean nozzles, simply rub your fingers over the nozzles to clear any any build-up or debris.

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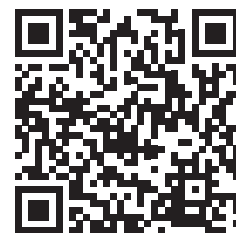
## GUARANTEE

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The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



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## NEED HELP?

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If your product does not function correctly when you first use it, contact your plumber and make sure that it has been installed and commissioned in line with this Installation and User Guide supplied with the product. If this doesn't solve the problem, then please visit <https://www.heritagebathrooms.com/service-centre/help-and-advice> for some helpful hints and tips; or contact Heritage Customer Service on 0330 026 8503 where our expert team of advisors will be able to offer you, or your plumber, help and advice.



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# NOTES

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# NOTES

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# HERITAGE<sup>®</sup>

## BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us [enquire@heritagebathrooms.com](mailto:enquire@heritagebathrooms.com) Call us **0330 026 8503** Website [www.heritagebathrooms.com](http://www.heritagebathrooms.com)

UK: Heritage Bathrooms, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG

EU: Masco Europe S.à.r.l., 14 Rue Strachen, 6933 Mensdorf, Luxembourg.