

# HERITAGE

## BATHROOMS

### *Installation Guide*



#### Console Basin Installation

Please keep this booklet for future Reference.

Installer: when you have read these instructions please ensure you leave them with the user.



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## Introduction

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Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards. To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0844 701 8503.

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## Safety Note

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Please read these instructions and retain for future use.

All products manufactured and supplied by Heritage are safe, provided they are installed correctly, used correctly, and receive regular maintenance in accordance with these instructions.

If you are in any doubt about your ability to install this product safely you must employ the services of a competent person who has experience of fitting products of this nature.

 Before starting any installation project please consider the following:

- Prior to drilling into walls or floors, check there are no hidden electrical wires, cables, water supply, gas supply pipes with the aid of an electrical detector.
  - If you use power tools do not forget:
    - Wear eye protection.
    - Unplug equipment after use.
  - This product must not be modified in any way as this will invalidate the guarantee.
  - These products are a 2 man lift.
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## Installer Guidelines

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Before installing this product, you should install the first fix pipework for both the waste and the water supplies required.

Use wall fixings suitable for wall construction.

Do not overtighten any of the fixings as this may damage the product.

Use a pencil for marking as it will need to be removed once fixing holes have been drilled.

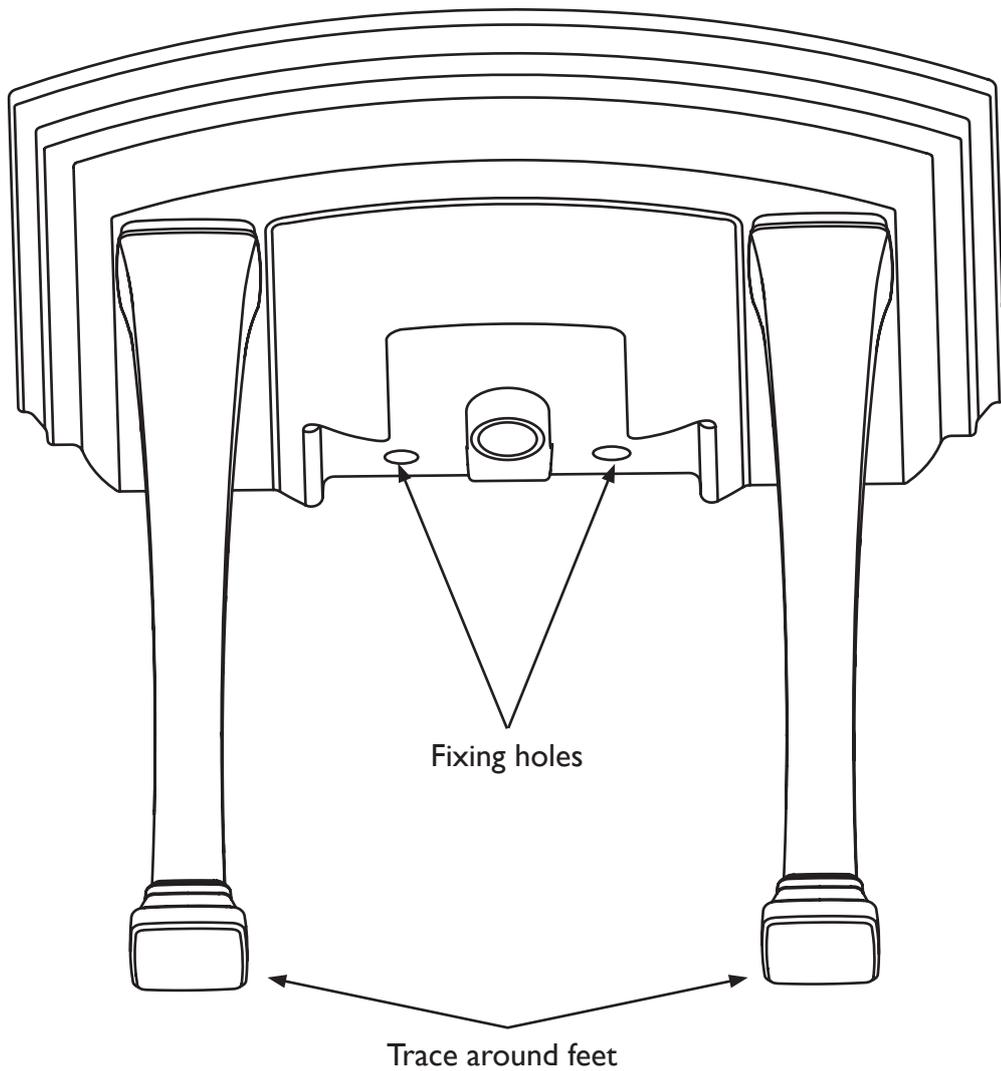
For illustration purposes one model of console basin has been used, yours may differ slightly, but the installation is the same.

It is possible to fit the taps and waste to the basin before it is mounted and fixed in its final position.

# Installation



1



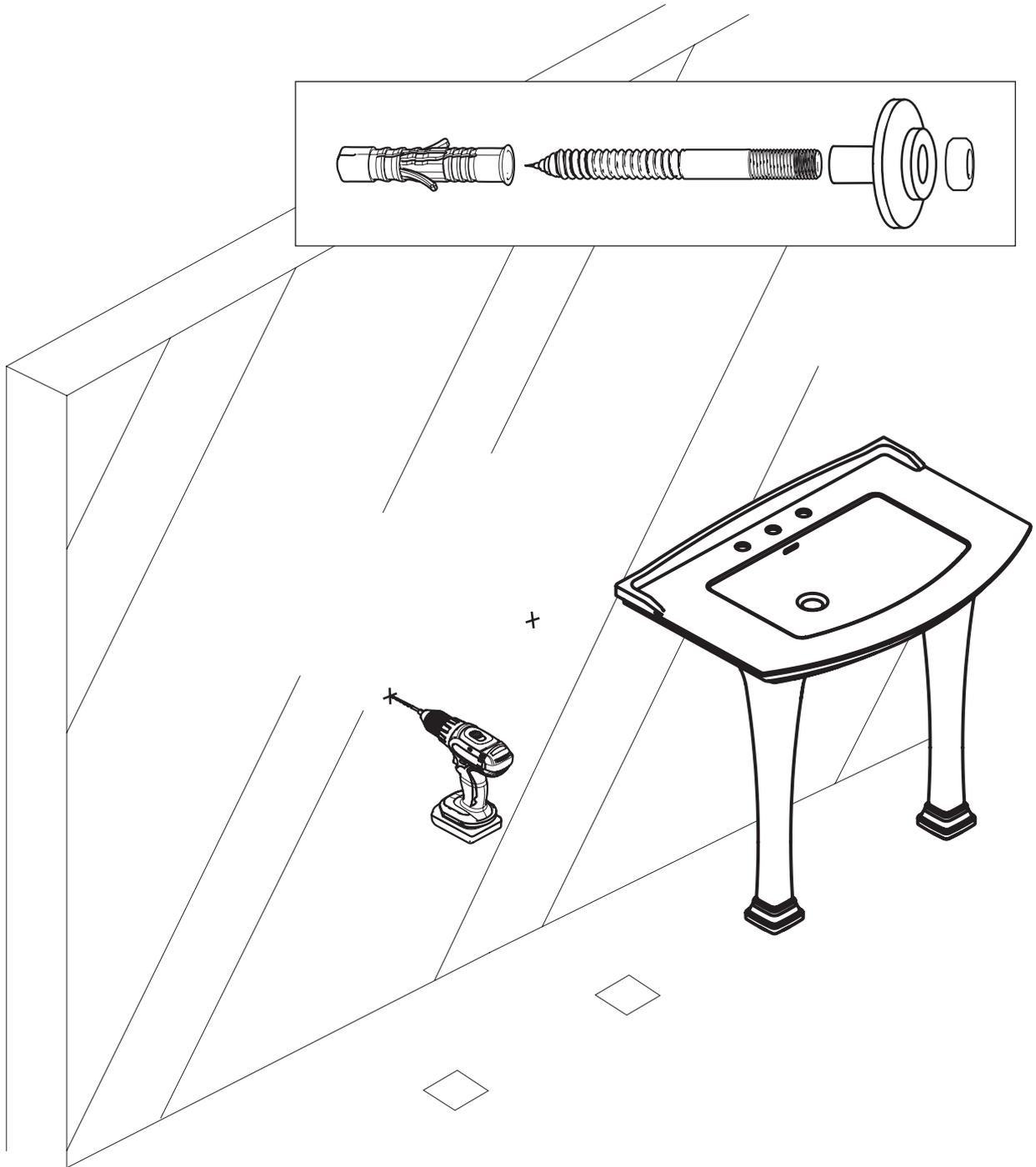
Rest the basin on the legs and butt up against the wall in the desired position and adjust using a spirit level till the basin is level. Mark the wall fixings holes located on the underneath rear of the basin and trace around the feet very lightly with a pencil. With the fixing holes and foot print outline marked, carefully place the basin aside.

Note: Installing this product level requires the floor to be completely level.

# Installation



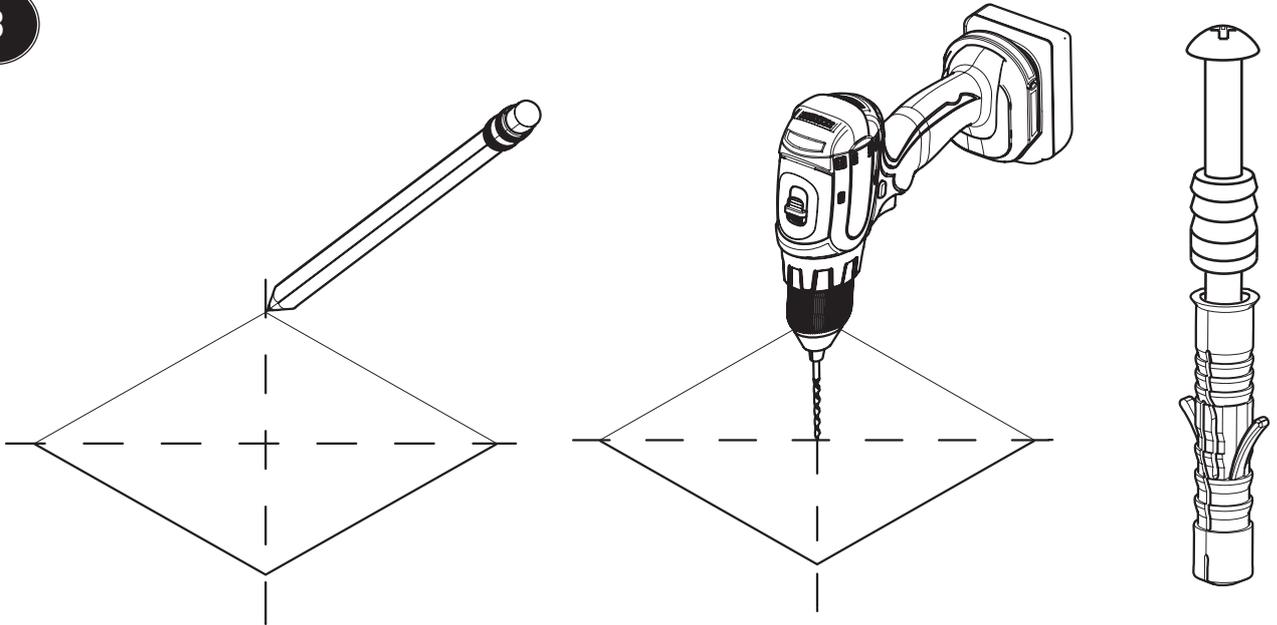
2



Drill the wall holes with an appropriate drill size, depending on the surfaces you are drilling into. If you are using wall plugs then insert them into the wall holes. The arrangement of the wall fixing bolts can be seen in the inset above.

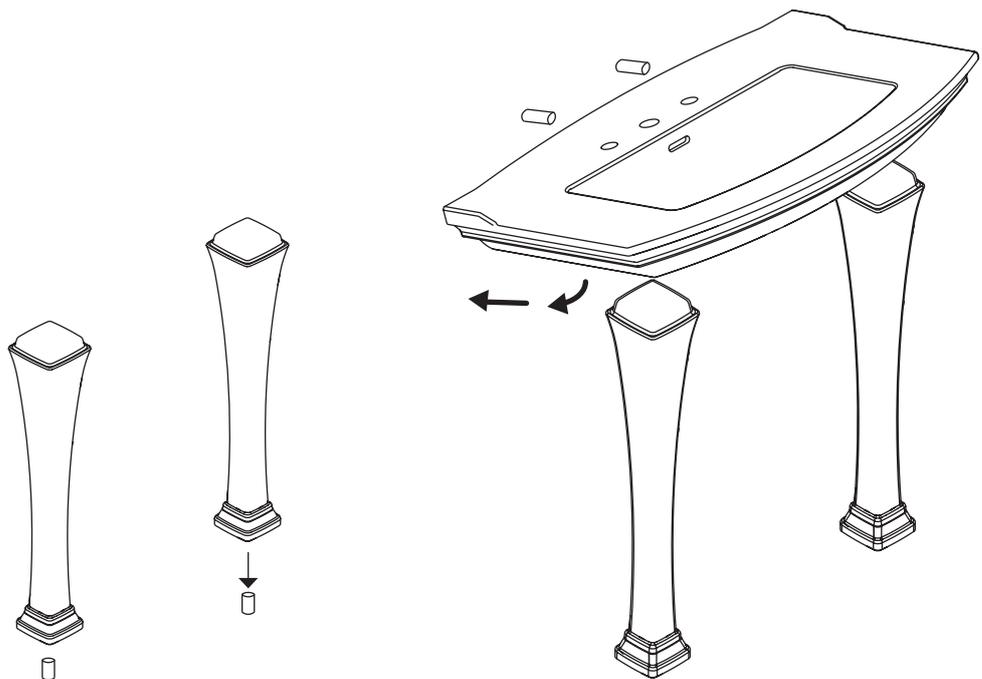
## Installation

3



Use the foot print tracing to define the centre and drill an appropriate sized hole depending on the fixings used to secure the floor pins. Secure the fixing to the floor using the screw provided as per the illustration.

4

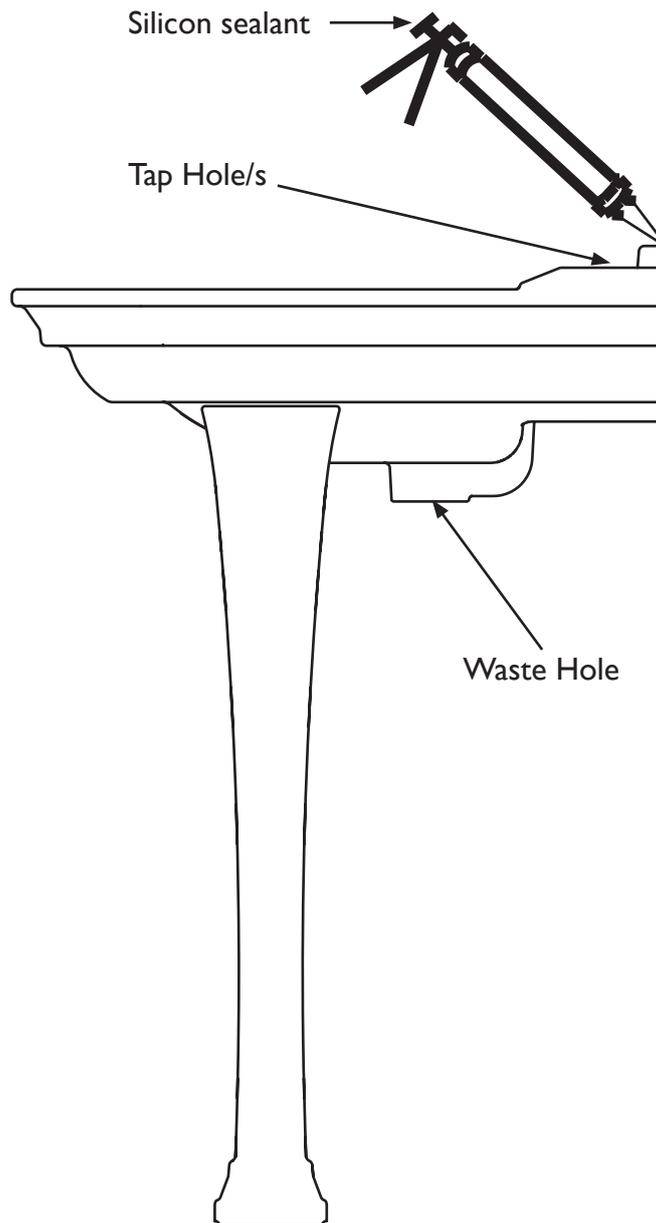


Seat the legs on the floor pins and and put the foam pad on top on the legs before you swivel the basin in by tilting the back onto the wall studs and lowering the front onto the legs. Finally, place the nylon washer and nut on the wall studs from underneath and tighten to secure the basin to the wall.

# Installation



5



Fit the waste and taps to the basin (see separate fitting instructions) and seal around the back of the basin using appropriate coloured silicon sealant.



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## *Caring for your product*

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Your fitting has a high quality finish and should be treated with care to preserve the visible surface.

A few tips for preventing defects from forming:



Occasionally wipe the surface with a soft damp cloth and dry with a soft dry cloth.



Do not use any abrasive cleaning agents or materials, these will change the surface condition from the standard finish.



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## Heritage Bathrooms Guarantee

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When you buy a Heritage product, you can be confident that it not only features distinctive design, but that it has also been made to meet our rigorous quality standards.

We offer robust guarantees and an attentive aftercare service to ensure that if you do experience any issues, we can deal with a problem quickly, and effectively.

Please note that guarantees are only valid with proof of purchase.

Our guarantees are as follows:

 <p><b>2</b> <b>YEAR</b> GUARANTEE</p>	<p>Mirrors &amp; WC Seats</p>
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 <p><b>5</b> <b>YEAR</b> GUARANTEE</p>	<p>Bath screens, Furniture, Shower Valves, Taps, Wastes &amp; Accessories</p>
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 <p><b>LIFETIME</b> GUARANTEE</p>	<p>Lifetime Guarantee on Acrylic &amp; Cast Iron Baths and Sanitaryware</p>
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## Register now for additional peace of mind

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Register your product with us now and, if you do have any queries after installation, we'll be able to quickly identify the product and give you the best advice. It also means that you won't have to keep your proof of purchase to validate your guarantee. To register, simply go online at [www.heritagebathrooms.com/register](http://www.heritagebathrooms.com/register)

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## Guarantee Terms and Conditions

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This guarantee is in addition to your statutory and other legal rights and is subject to the following conditions:

The product was purchased within the United Kingdom or Republic of Ireland

The product is used in domestic applications only

The guarantee applies solely to the original purchaser with proof of purchase

The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement

Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date

Any part found to be defective during the guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions given in this guide and used as the manufacturer intended. If the product is no longer available, Heritage will endeavour to provide the nearest equivalent.

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## Heritage Bathrooms Guarantee



The guarantee does not cover:

- Damage or defects caused by
  - General wear and tear (including special non-chrome finishes; components such as filters, seals, 'O' rings and washers)
  - Incorrect installation
  - Repair using non-Heritage parts
  - Accidental or wilful misuse
  - Corrosion and the use of inappropriate cleaning products.
  - System debris including the build-up of limescale (which can be controlled through regular servicing and maintenance)
- Compensation for loss of use of the product or consequential loss of any kind.

In the interests of continuous product improvement, Heritage reserves the right to alter product specifications without notice.

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## Need help?



In the unlikely event that you encounter a problem with your Heritage product, you must, in the first instance, contact the retailer you purchased it from. They will advise as to whether it is due to a manufacturing fault or an installation fault. If the problem is due to a manufacturing fault, they will contact us to arrange a supply of a replacement product as soon as possible. To speak to a Heritage customer service advisor, please contact our technical helpline on **0330 026 8503**.

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*Notes*





# HERITAGE<sup>®</sup>

## BATHROOMS

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### *Contact Details*



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Heritage Bathrooms  
Birch Coppice Business Park  
Dordon  
Tamworth  
B78 1SG

Website: [www.heritagebathrooms.com](http://www.heritagebathrooms.com)  
Customer Services Telephone: 0330 026 8503  
Email: [technical@heritagebathrooms.com](mailto:technical@heritagebathrooms.com)

DI - Console Basin

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