

HERITAGE

BATHROOMS

Installation Guide



Models Covered:

Bathroom Accessories

Please keep this booklet for future reference.

Installer: When you have read these instructions, please ensure you leave them with the user.

INTRODUCTION

Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on: 0330 026 8503.

CONTENTS

SAFETY NOTES	3
INSTALLATION	4-6
CARING FOR YOUR PRODUCT	7
GUARANTEE	7
NEED HELP?	7



SAFETY NOTES

Please make sure you read these instructions and retain for future use.

All products manufactured by Heritage Bathrooms are safe, providing they are installed and used correctly and also receive maintenance when needed.

The accuracy and levelness of these product may depend on the floor and walls being level and perpendicular to each other, if not then a spirit level can be used during the installation to get an accurate alignment.

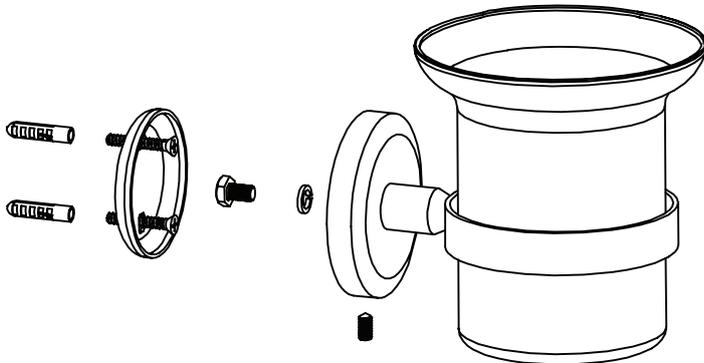
If you are in doubt about your ability to install this product correctly or safely, you should consult a competent person with experience of installing products of this nature. This product must not be modified in any way otherwise this will invalidate the guarantee.

Consider the following whilst using power tools:

- Prior to drilling into walls, check there are no hidden electrical cables or wires and there are also no water pipes. These can potentially be found using an electrical or metal detector. You may also need to know some of the schematics of previous installations to determine the suitability and accommodation of the installation.
- Wear the correct PPE, especially ear, eye and hand protection when using power tools. Unplug any mains equipment after use.
- Keep electrical equipment away from sources of water.



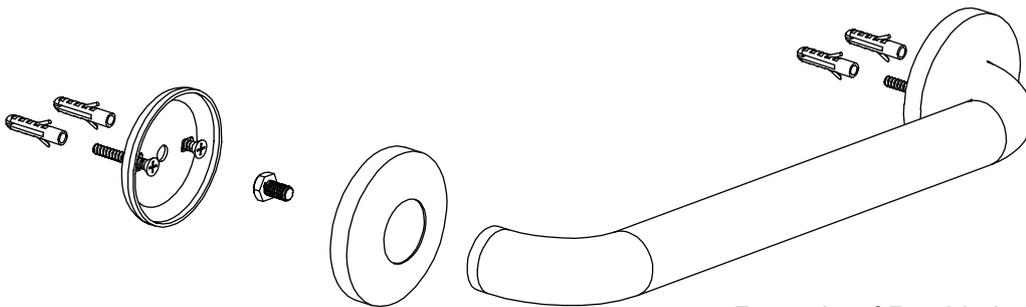
INSTALLATION



Example of Single backplate fitting, the part supplied with your product may vary.

Single Backplate Fitting:

1. Establish the position for the accessory and mark out the fixing holes.
2. Drill holes to suit and insert wall plugs if required.
3. Screw the fixing plate to the wall, with the back flat to the wall.
4. Loosen off the grub screw (but do not remove) and place the accessory over the fixing plate with the grub screw at the bottom.
5. Tighten up the grub screw until the pillar is secure against the wall.



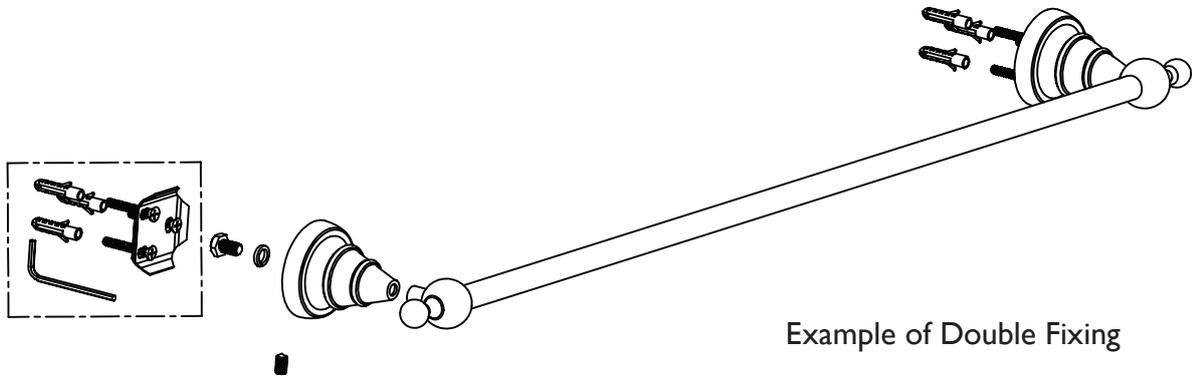
Example of Double backplate fitting, the part supplied with your product may vary.

Double Backplate Fitting - Round Fixing Plate:

1. Establish the position for the accessory and mark out the fixing holes. We recommend that the centre distance of the accessory assembly is checked prior to drilling.
2. Drill holes to suit and insert wall plugs if required.
3. Screw the fixing plates to the wall, with the back flat to the wall.
4. Loosen off the pillar grub screw, but do not remove.

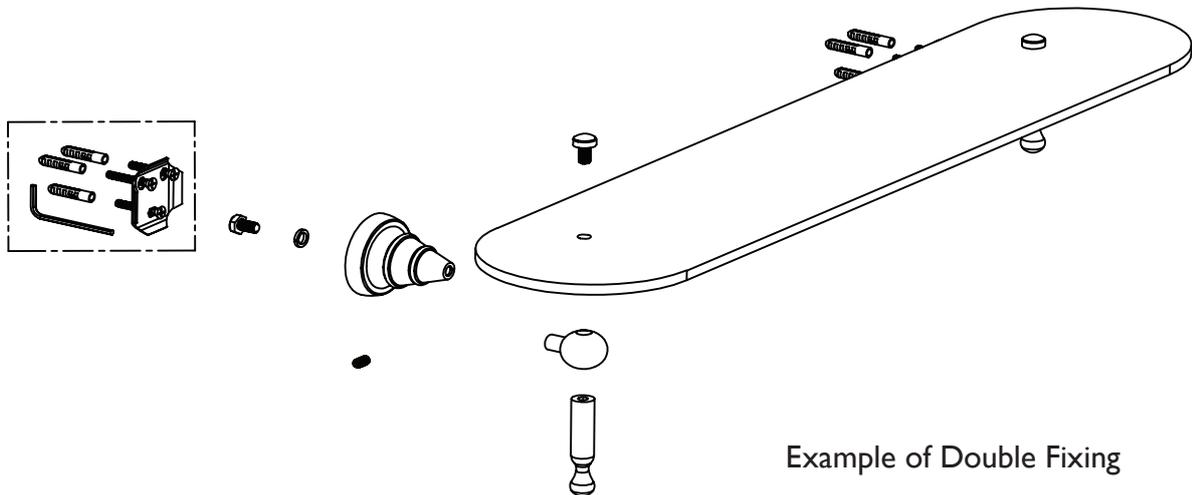


INSTALLATION



Double Backplate Fitting - Square Fixing Plate:

1. Establish the position for the accessory and mark out the fixing holes.
2. Drill holes to suit and insert wall plugs if required.
3. Screw the fixing plate to the wall, with the back flat to the wall.
4. Loosen off the grub screw (but do not remove) and place the accessory over the fixing plate with the grub screw at the bottom.
5. Tighten up the grub screw until the pillar is secure against the wall.

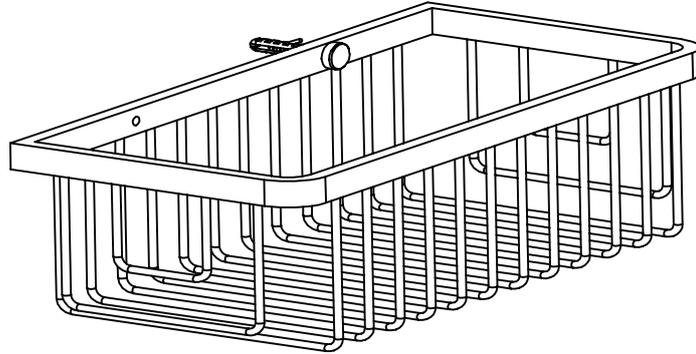


Shelf:

1. Fit the shelf into the brackets and secure in position by tightening the plastic grub screws in the pillars.
2. Follow the Double Backplate Fitting - Square Fixing Plate steps to secure the shelf to the wall.
3. Check the shelf for security.

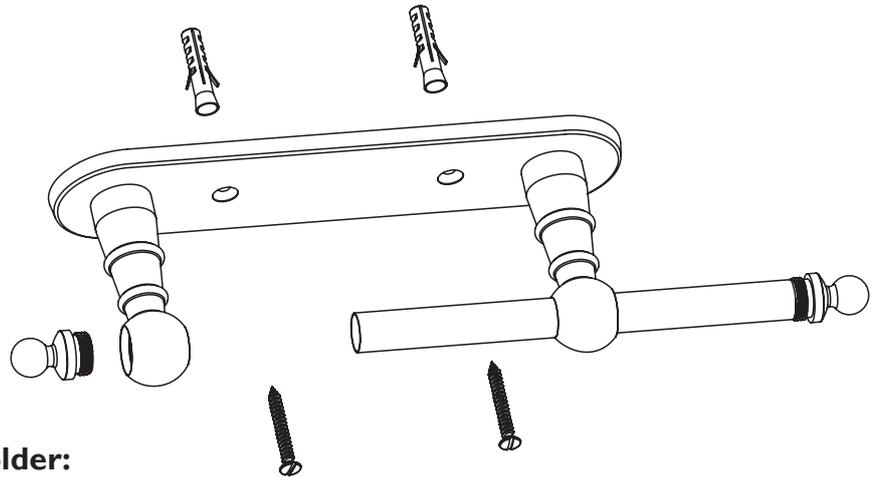


INSTALLATION



Wire Basket:

1. Establish the position for the accessory and mark out the fixing holes.
2. Check the position of the marked holes with the basket prior to drilling.
3. Drill holes to suit and insert wall plugs if required.
4. Ensure that the brass threaded washers provided, sit between the accessory and the screw head, and fit screws accordingly.
5. Fit concealing caps over the screw heads and check basket for security.



Traditional Toilet Roll Holder:

1. Establish the position for the accessory and mark out the fixing holes.
2. Check the position of the marked holes with the holder base prior to drilling.
3. Drill holes to suit and insert wall plugs if required.
4. Secure the holder base to the wall using the fixings supplied.
5. Feed the toilet roll tube through the base and secure in place by screwing on the cap.



CARING FOR YOUR PRODUCT

Heritage products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid leaving cloths on surfaces.

GUARANTEE

The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



NEED HELP?

If your product does not function correctly when you first use it, contact your plumber and make sure that it has been installed and commissioned in line with this Installation and User Guide supplied with the product. If this doesn't solve the problem, then please visit <https://www.heritagebathrooms.com/service-centre/help-and-advice> for some helpful hints and tips; or contact Heritage Customer Service on 0330 026 8503 where our expert team of advisors will be able to offer you, or your plumber, help and advice.



HERITAGE[®]

BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us enquire@heritagebathrooms.com Call us **0330 026 8503** Website www.heritagebathrooms.com

UK: Heritage Bathrooms, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG

EU: Masco Europe S.à.r.l., 14 Rue Strachen, 6933 Mensdorf, Luxembourg.