

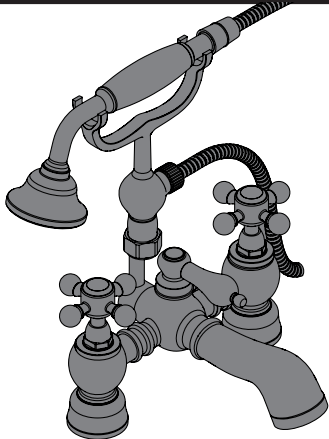
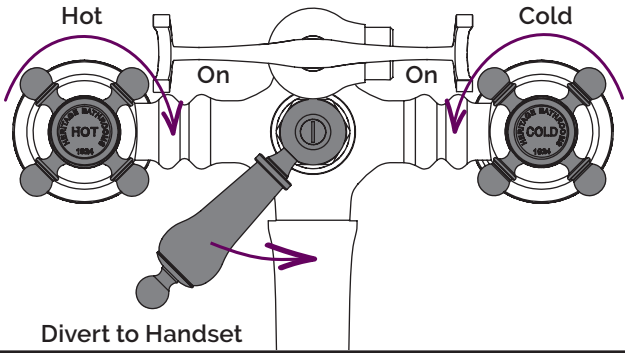
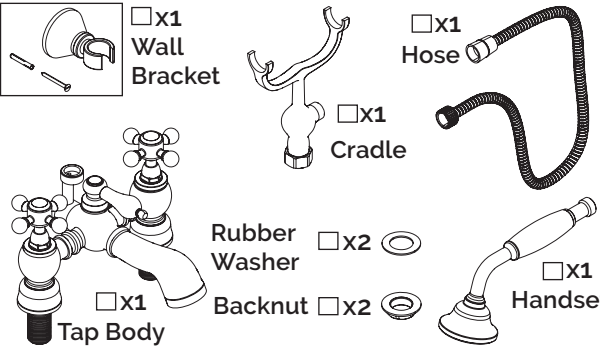




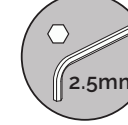




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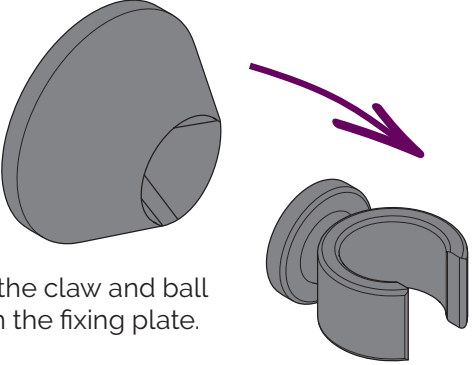
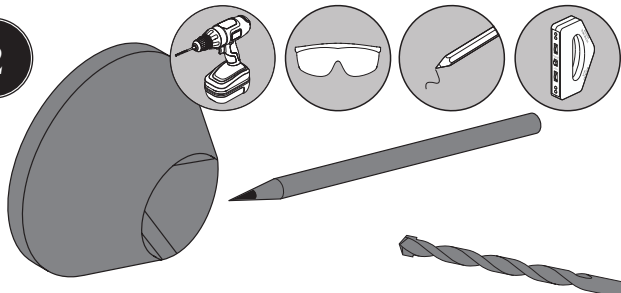
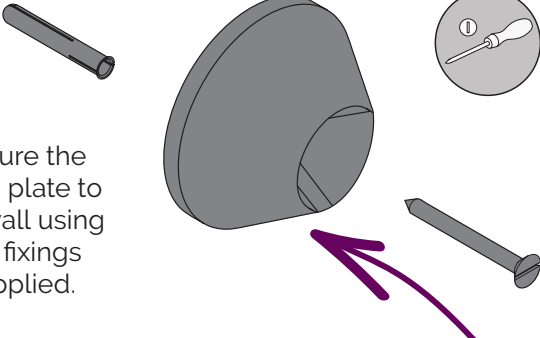
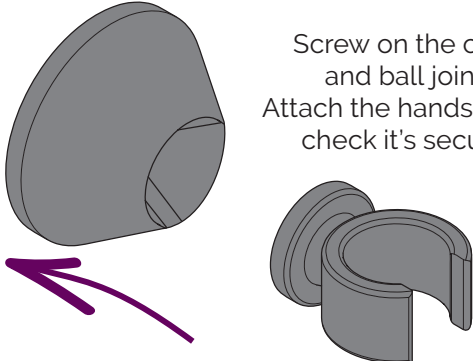
Installation Instructions & User Guide

Please leave these instructions with the end user

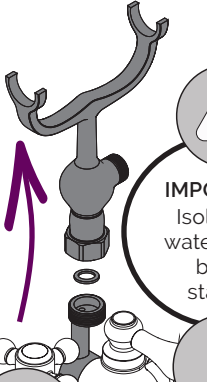
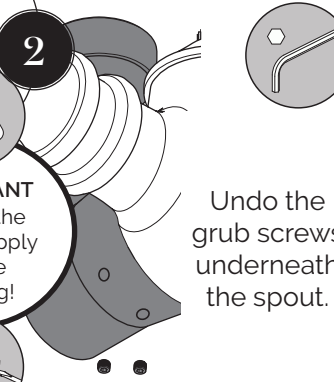
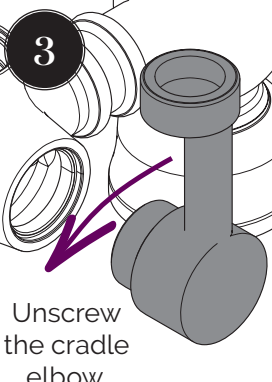
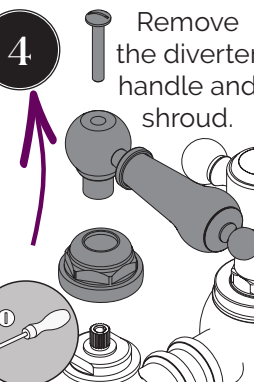
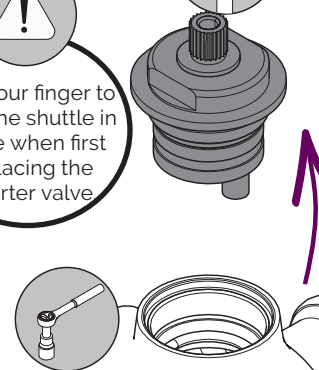
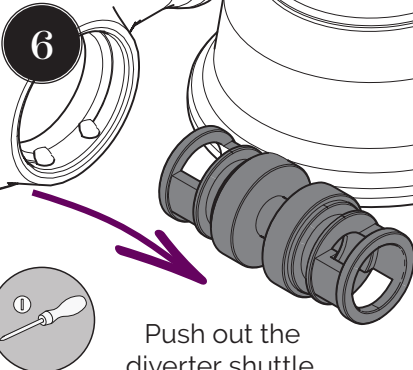
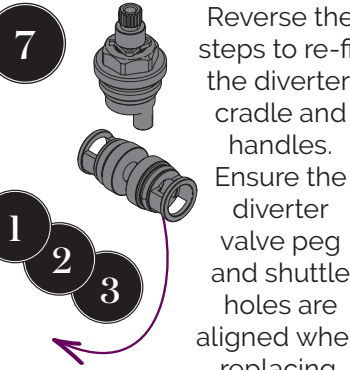
Hartlebury Bath Shower Mixer Range | THR_02 (D3)

Pack Contents	Operation
	
Consists Of:	Specification
<div> <input type="checkbox"/> x1 Wall Bracket <input type="checkbox"/> x1 Hose </div> <div> <input type="checkbox"/> x1 Cradle <input type="checkbox"/> x2 Rubber Washer <input type="checkbox"/> x2 Backnut </div> <div> <input type="checkbox"/> x1 Tap Body <input type="checkbox"/> x1 Handset </div> 	<p>OPERATING PRESSURE RANGE (BAR): Min 0.2 bar, Max 5.0 bar</p> <p>MAXIMUM STATIC PRESSURE (BAR): 10 bar</p> <p>INLET WATER TEMPERATURE RANGE: Hot - Max 65°C</p> <p>INLET CONNECTIONS: 3/4" BSP</p> <p>OUTLET CONNECTIONS: G1/2" (Hose connection) Open Outlet (Spout)</p>
Tools Required for Installation/ Maintenance	
<div>         </div> <div> Drill Safety Glasses Electronic Detector Flat Screwdriver Hexagonal Keys Cross Head Screwdriver Box Spanner (Inlets) Socket Spanner </div>	
Prior to Installation	Spare Parts
<p>All products manufactured and supplied by Heritage are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions.</p> <p>This product needs to be installed in accordance with, and meet the requirements of The Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and The Water Supply (Water Fittings) (Scotland) Byelaws 2014. For full Installation Requirements & Notes (IRN) please visit www.wrasapprovals.co.uk/approvals-directory</p> <p>Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.</p> <p>If power tools are used do not forget to: - Wear eye protection - Unplug equipment after use</p> <p>This product must not be modified in any way as this will invalidate the guarantee.</p>	 <p>Visit www.heritagebathrooms.com or scan the QR Code and search for your product code to replace any spare parts.</p>

Installation - Wall Bracket

<p>1</p>  <p>Unscrew the claw and ball joint from the fixing plate.</p>	<p>2</p>  <p>Line up the fixing plate in the desired position, ensuring the hose and handset can reach. Mark and drill the fixing hole.</p>
<p>3</p>  <p>Secure the fixing plate to the wall using the fixings supplied.</p>	<p>4</p>  <p>Screw on the claw and ball joint. Attach the handset and check it's secure.</p>

Maintenance - Diverter Replacement

<p>1</p>  <p>Remove the cradle.</p>	<p>2</p>  <p>Undo the grub screws underneath the spout.</p>	<p>3</p>  <p>Unscrew the cradle elbow.</p>	<p>4</p>  <p>Remove the diverter handle and shroud.</p>
<p>5</p>  <p>Use your finger to hold the shuttle in place when first replacing the diverter valve.</p> <p>Remove the diverter valve.</p>	<p>6</p>  <p>Push out the diverter shuttle.</p>	<p>7</p>  <p>Reverse the steps to re-fit the diverter, cradle and handles. Ensure the diverter valve peg and shuttle holes are aligned when replacing.</p>	



IMPORTANT

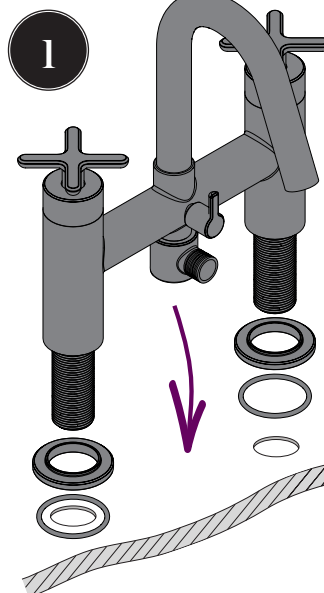
Images shown are for illustrative purposes only.

The tap you have purchased may look different to those pictured in these instructions, but will follow the same installation steps.

Your contents page will be specific to your product.

If you find your product or any of its components differ from those shown on the contents page, please contact our Customer Support on - 0330 026 8503

Installation

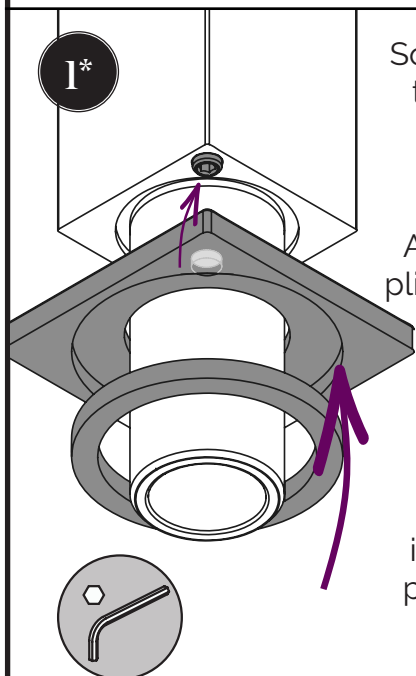


Feed the tap body through the plinths and ensure rubber plinth seals are in place.

Once aligned, feed the threaded tails through tap holes.

IMPORTANT

Your model may come with a plinth and will either be included pre-attached or loose in the box*

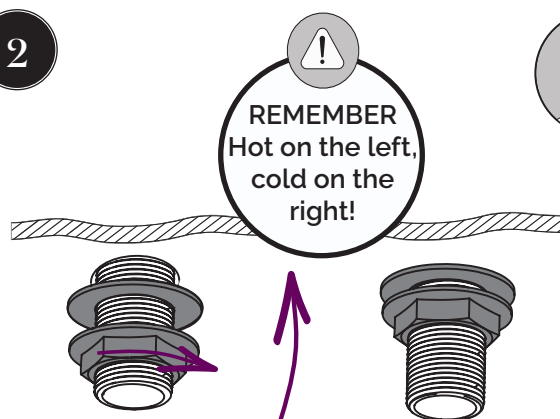


Some plinths will need to be aligned with a pre-attached grub screw.

Align the hole on the plinth with the exposed grub screw.

Ensure rubber seal is in place once the plinths are attached.

2



REMEMBER
Hot on the left,
cold on the right!

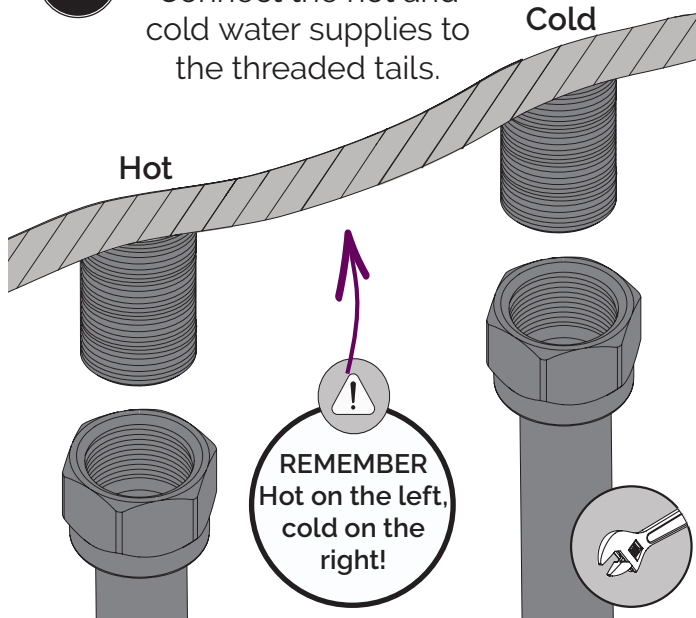
Secure the taps to the basin/bath by using the washer and metal backnut below the basin. Ensure the washer is correctly positioned between the backnuts and the basin/bath.

3

Connect the hot and cold water supplies to the threaded tails.

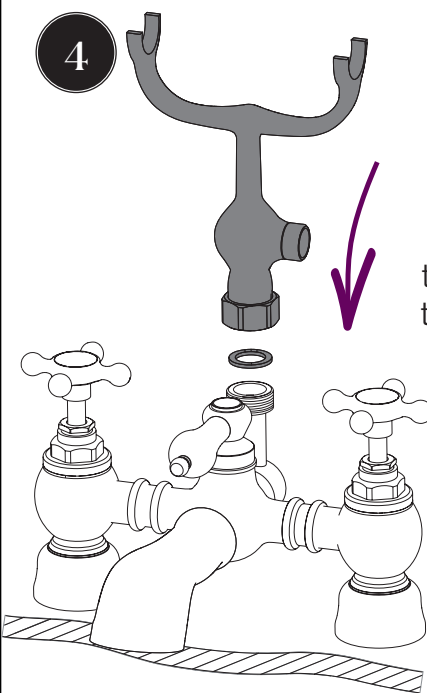
Cold

Hot



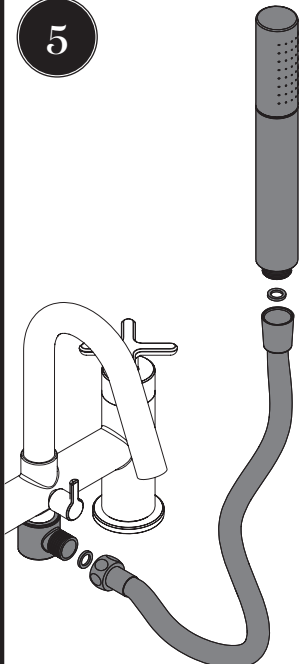
REMEMBER
Hot on the left,
cold on the right!

4



If supplied, attach the cradle to the tap body, ensuring the seal is in place.

5

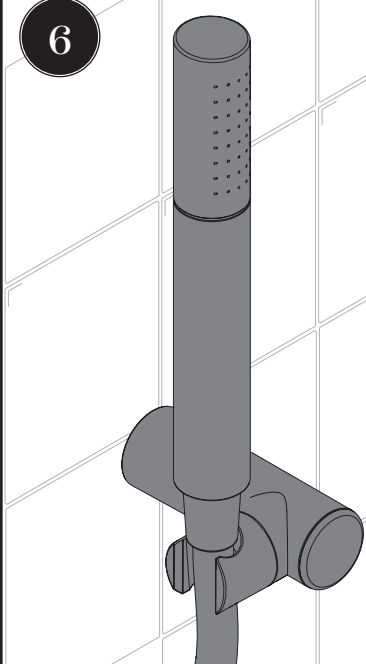


Secure the hose and handset to the tap body, ensuring the washers are in place.

Your tap is now ready to use.

IMPORTANT
Turn on the water supply and check all joints and connections for any leaks.

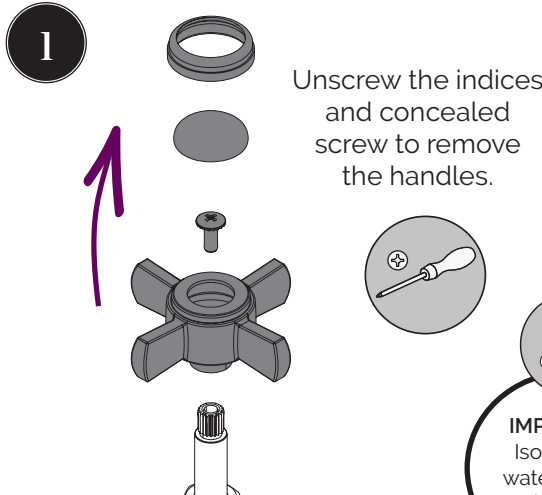
6



Please refer to your product's contents page to install the wall bracket where included.

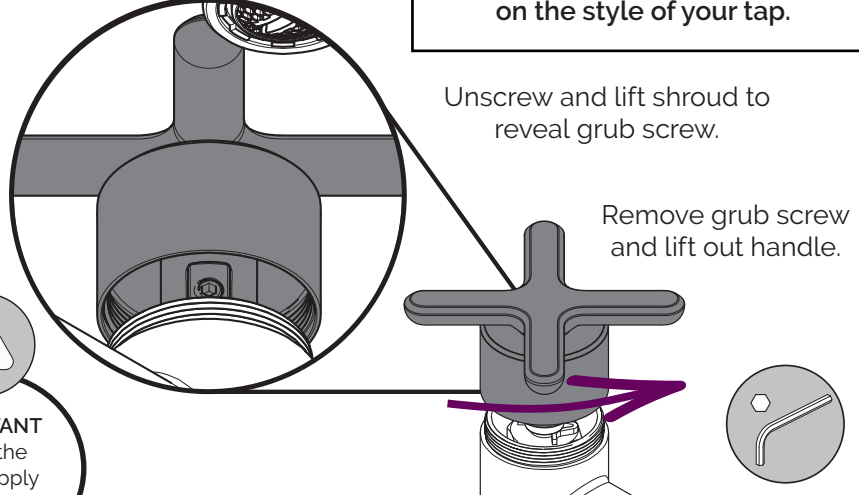
Maintenance - Valve Replacement

1



Unscrew the indices and concealed screw to remove the handles.

Remove the handles depending on the style of your tap.



Unscrew and lift shroud to reveal grub screw.

Remove grub screw and lift out handle.

IMPORTANT
Isolate the water supply before starting!

General Cleaning

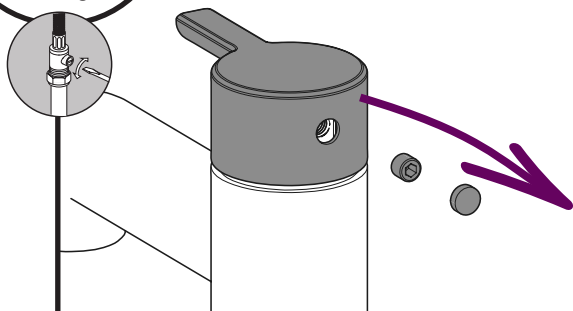
Heritage products are made from premium materials, with hand polished, electroplated, PVD or EPD finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth.

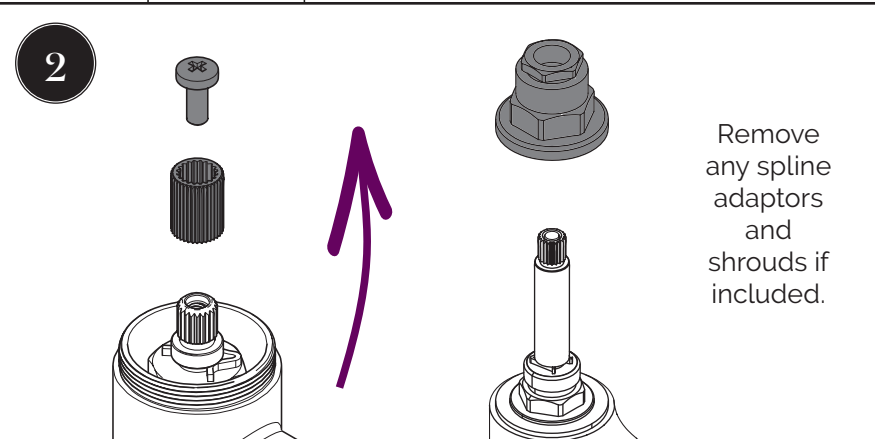
Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

NOTE:
Grub screws and caps can be located at the front, back of handles; or concealed depending on your tap.



2

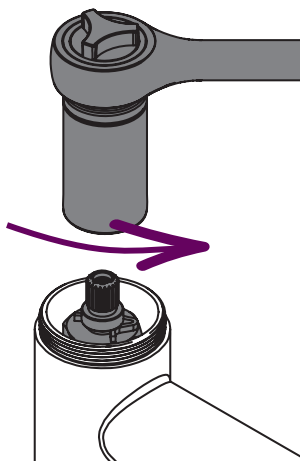
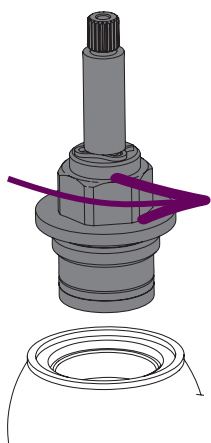


Remove any spline adaptors and shrouds if included.

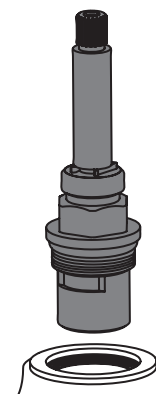
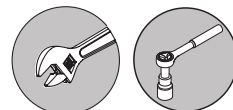
Maintenance - Valve Replacement

3

Remove the valves using the tools required for your tap. Check any seals and O-rings for damage. Replace valves if necessary.



Take care when removing/replacing your long stemmed valve as the finish could be damaged or scratched.

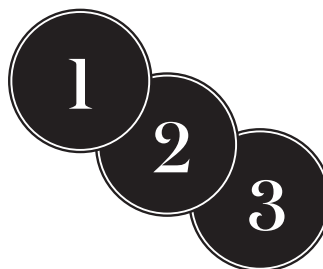


4

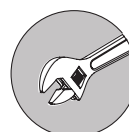


Please visit www.heritagebathrooms.com or scan the QR Code and search for your product code to replace the valves if needed.

5



Reverse the steps to replace the valves and handles.

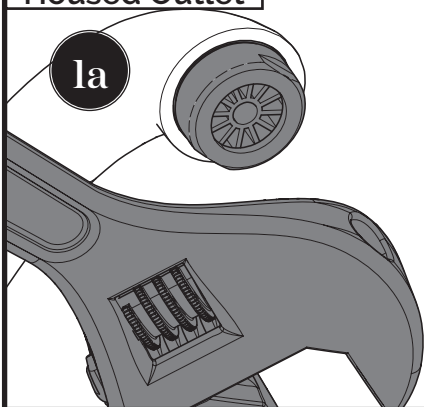


Maintenance - Clean/ Replace Outlet

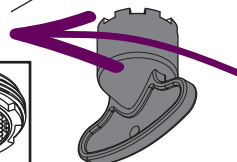
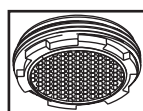
Housed Outlet

1a

Using an adjustable spanner, unscrew gently to remove the outlet.



1b

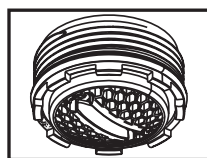


If provided, insert the key tool into the outlet and twist to release it.

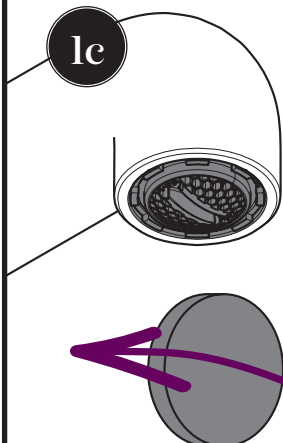


Coin Slot Outlet

1c



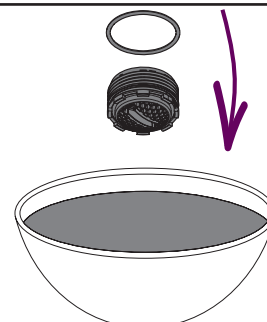
Using a coin, insert into the slot to unscrew the outlet.



Refer to your contents page for outlet type.

2

Check all loose parts for any damage, then soak using a suitable solution to de-scale.



3

Reverse the steps to replace the outlet.



Troubleshooting		
Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and replace, refer to 'Maintenance' section.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Water not coming from handset when in use	Diverter mechanism not fully open.	Ensure diverter is fully open.
	Kink or blockage in hose	Make sure hose is free of any kinks and free to move. Remove handset and flush through hose.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.

Notes	Contact Us	HERITAGE BATHROOMS Part of BRISTAN GROUP
Please use this space for any notes you or your installer may have regarding the installation/ plumbing of this product.	<p>Bristan Group Ltd. A Masco Company</p> <p>UK: Bristan Group, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG</p> <p>EU: Masco Europe S.à.r.l., 14 Rue Strachen, 6933 Mensdorf, Luxembourg.</p> <p>Email Us: enquire@heritagebathrooms.com Website: www.heritagebathrooms.com Call Us: +44330 026 8503</p>	

Our Guarantee	
<p>The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.</p> <p>To see the specific guarantee for this product, scan the QR Code or visit the following URL: https://www.heritagebathrooms.com/service-centre/guarantee</p>	