

HERITAGE

BATHROOMS

Installation Guide



Models Covered:

**TSBC10 - Wall Mounted
Basin Mixer**

**TSBC11 - Wall Mounted
Bath Filler**

TSBC12 - Bath Spout

Please keep this booklet for future reference.

Installer: When you have read these instructions, please ensure you leave them with the user.

INTRODUCTION

Thank you for buying a Heritage Product. When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on: 0330 026 8503.

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SAFETY NOTES

Please make sure you read these instructions and retain for future use.

All products manufactured by Heritage Bathrooms are safe, providing they are installed and used correctly and also receive maintenance when needed.

Taps, including the connecting water and waste system need to be installed in accordance with and meet the requirements of the Water Supply Regulations 1999 (Water Fittings) and current by-laws. If you are in doubt about your ability to install this product correctly or safely, you should employ the services of an experienced qualified plumber.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. Full access must be made available for future maintenance/servicing purposes.

This product must not be modified in any way otherwise this will invalidate the guarantee.

Consider the following whilst using power tools:

- Prior to drilling into walls, check there are no hidden electrical cables or wires and there are also no water pipes. These can potentially be found using an electrical or metal detector.
- Wear the correct PPE, especially ear, eye and hand protection when using power tools. Unplug any mains equipment after use.
- Keep electrical equipment away from sources of water.

If in doubt, contact a registered plumber, your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

The Institute of Plumbing,
64 Station Lane,
Hornchurch,
Essex,
RM12 6NB, Tel: 01708 472791



SPECIFICATION

OPERATING PRESSURE RANGE (BAR): Min 0.2 bar, Max 5.0 bar

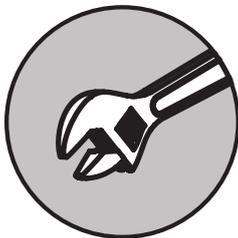
MAXIMUM STATIC PRESSURE (BAR): 10 bar

INLET WATER TEMPERATURE RANGE: Cold - Min 5°C, Max 25°C
Hot - Max 65°C

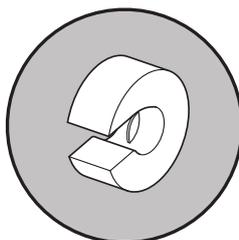
INLET CONNECTIONS: TSBC10 - 1/2" BSP
TSBC11 - 3/4" BSP
TSBC12 - 1/2" BSP

Note: When installing flexible tails screw in by hand, DO NOT OVERTIGHTEN. Also ensure that there are no kinks, twists or loops in the flexible tails when connecting to prevent water supply issues.

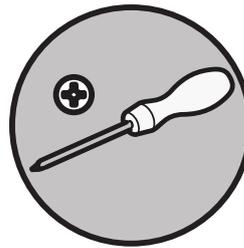
TOOLS REQUIRED



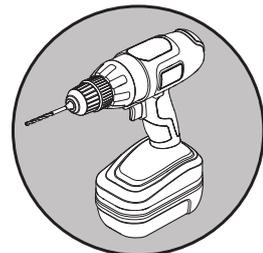
**Adjustable
Spanner**



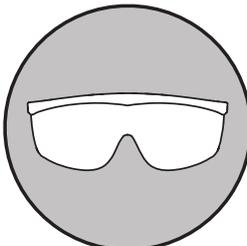
Pipe Cutter



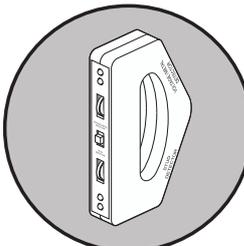
**Cross Head
Screwdriver**



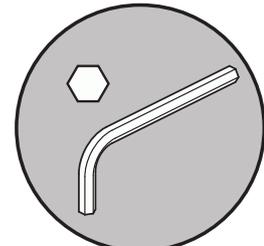
5mm Drill



Safety Goggles



**Electronic
Detector**

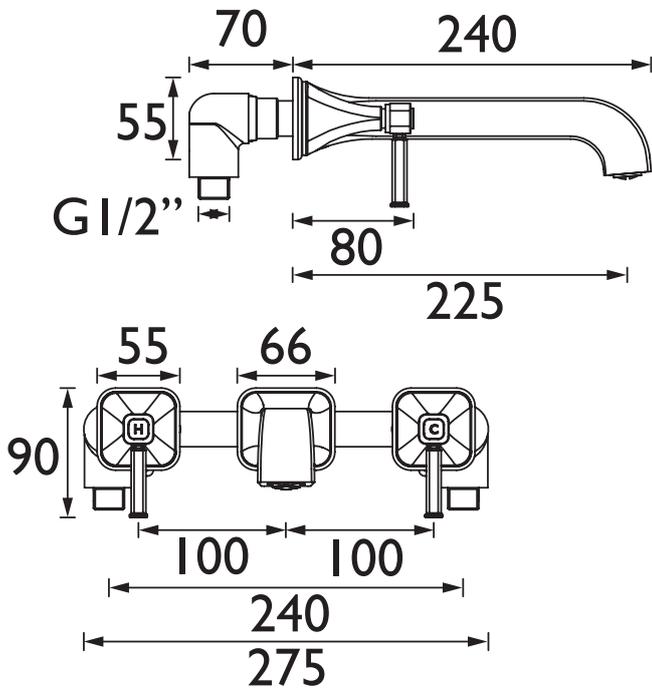


Hexagonal Key

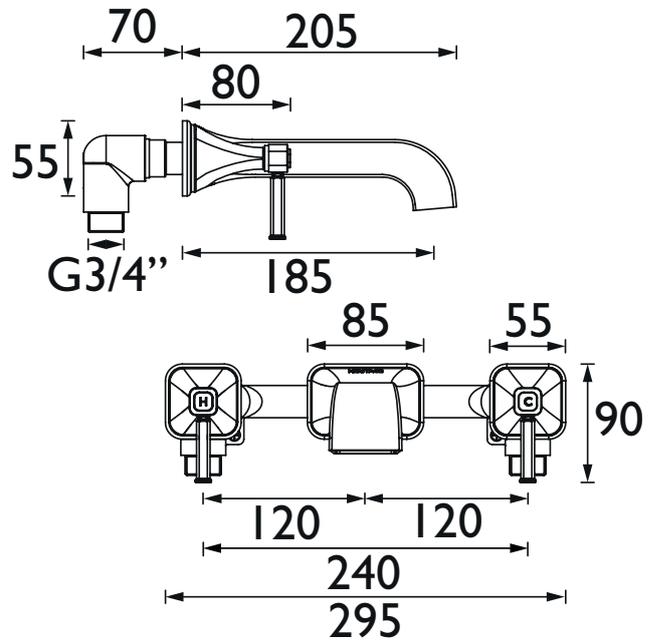


DIMENSIONS (MM)

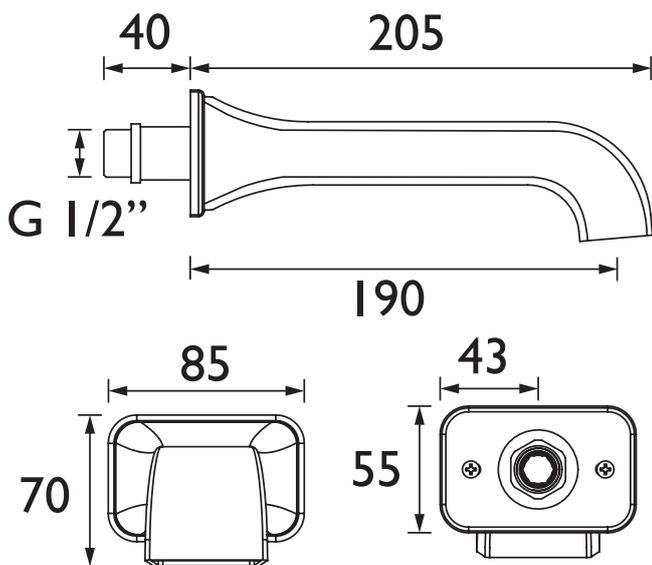
TSBCI0



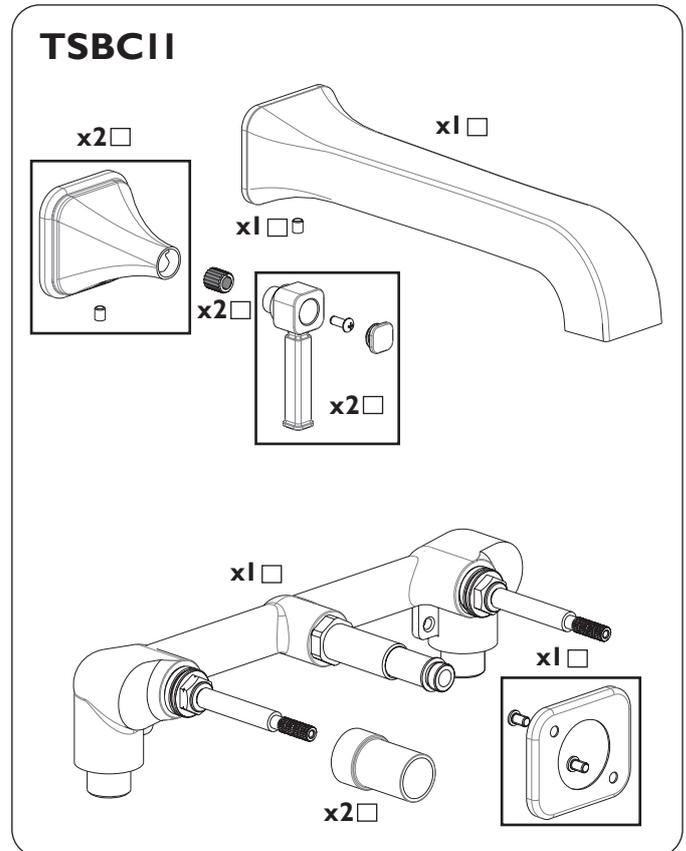
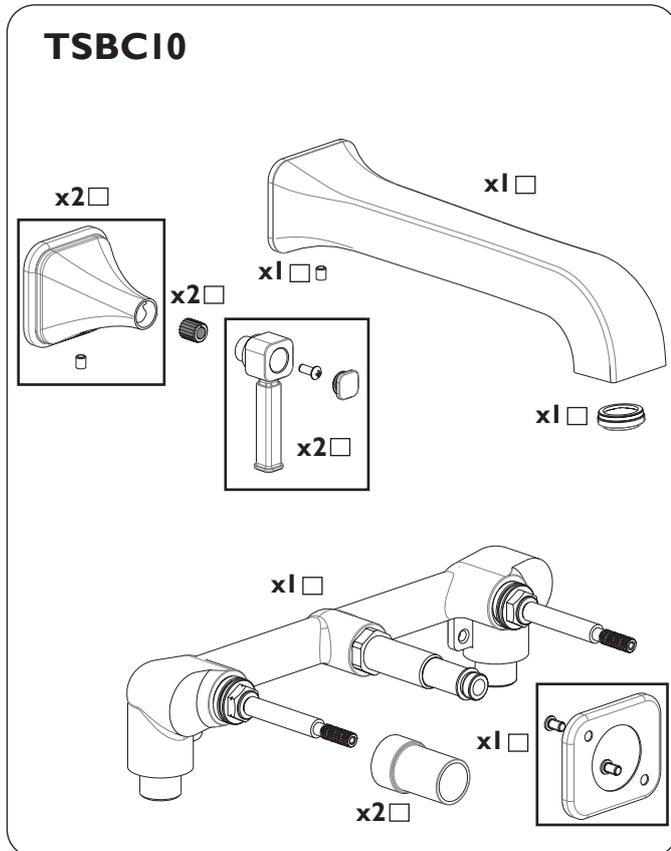
TSBCI1



TSBCI2



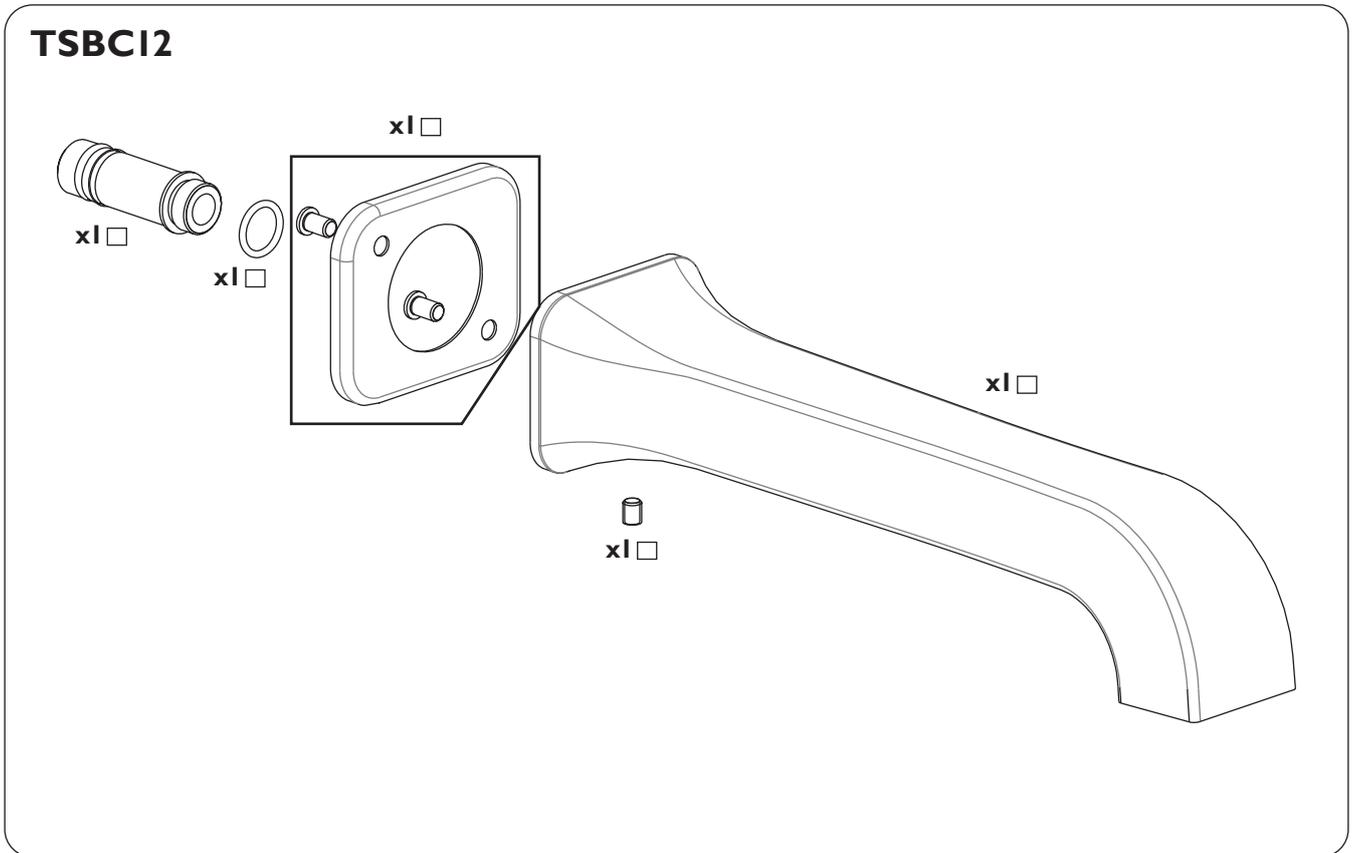
INSTALLATION - WALL MOUNTED MIXERS



1. Identify all components are present prior to starting installation.
2. Decide on the final position of the mixer body It is important that the spout is not damaged and that sufficient thread is available from the spout connection and shroud connections to fit the surfaced components. Ensure that you adequate plumbing for the hot and cold supplies.
NOTE:- This product is designed to suit a maximum cavity depth of 26mm.
A baton may be required to ensure the correct depth is achieved.
3. Secure the mixer body using the screws and wall plugs supplied.
4. Connect the hot and cold supplies to the mixer body inlets; (hot on the left and cold on the right, (when viewed from the front), using the appropriate connections, (Not Supplied).
5. Before finishing the wall, turn on water supplies to flush the system and check for any leaking connections. Finish the wall surface.
6. Screw the plinth to the spout, ensuring that it locks into place via the locking pins and the pin holes on the plinth. Attach the spout to the spout connector using the grub screw.
7. Connect both hot and cold handles and once again check all connections for any leaks.



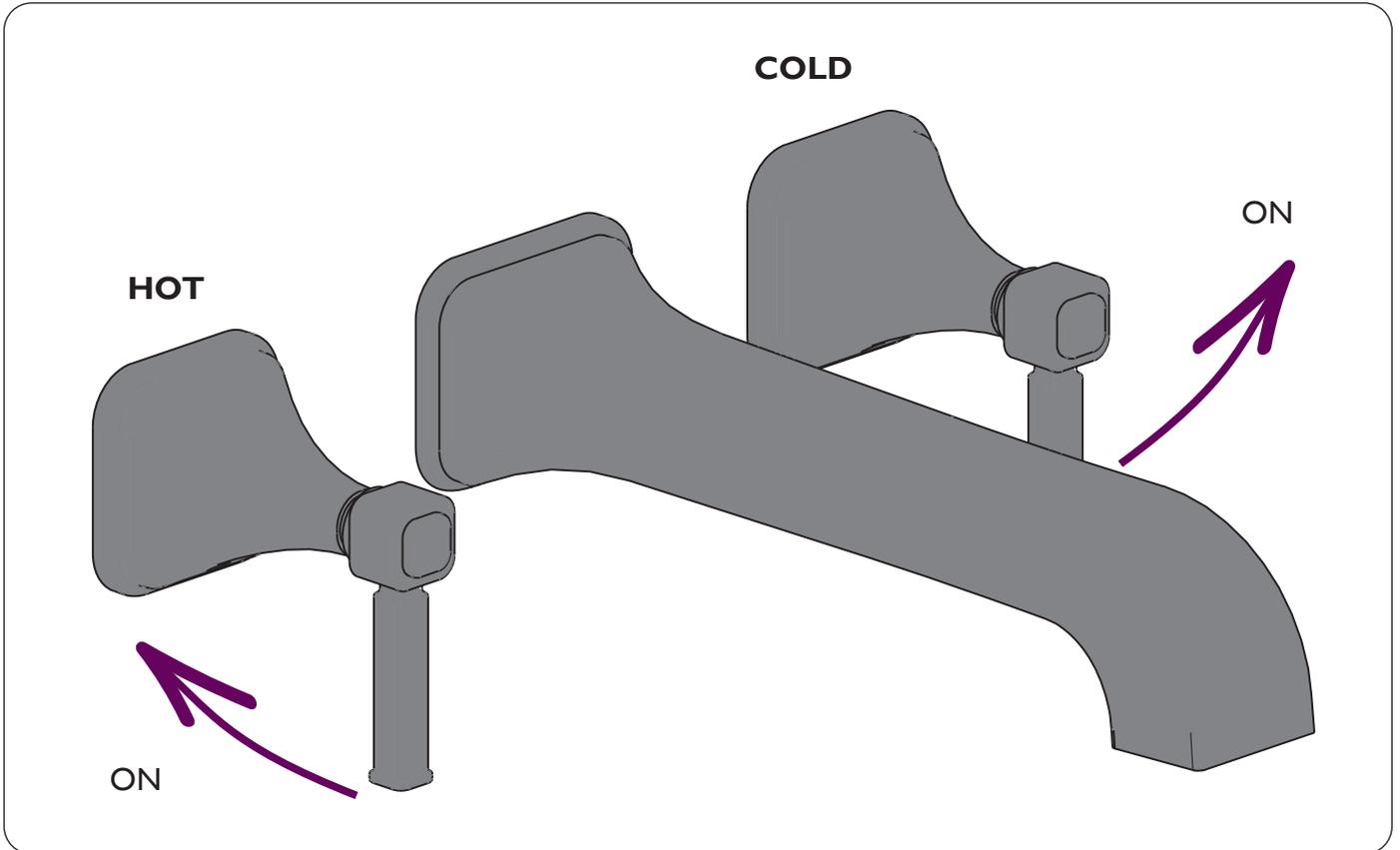
INSTALLATION - BATH SPOUT



1. Terminate sufficient pipework inside the wall cavity to a 1/2" BSP female fitting ensuring pipework is fixed in position and rigid so that it is unable to move.
2. Attach the concealing plinth to the spout using the screws supplied.
3. Screw the spout connecting tube into the female fitting (using a suitable thread sealant) ensuring the spout connecting tube is fully tightened.
4. Finish the wall surface and tile up to the spout connecting tube.
5. Push the spout onto the spout connecting tube ensuring the O-rings on the spout connecting tube have located inside the spout. Tighten the grub screw to secure the spout in place.
6. Turn on both water supplies letting the water flow for a few minutes.
7. Check all joints and connections for any leaks.



OPERATION



Spare Parts



Please visit
www.heritagebathrooms.com
or scan the QR Code and search
for your product code to replace any
available spare parts for your tap.

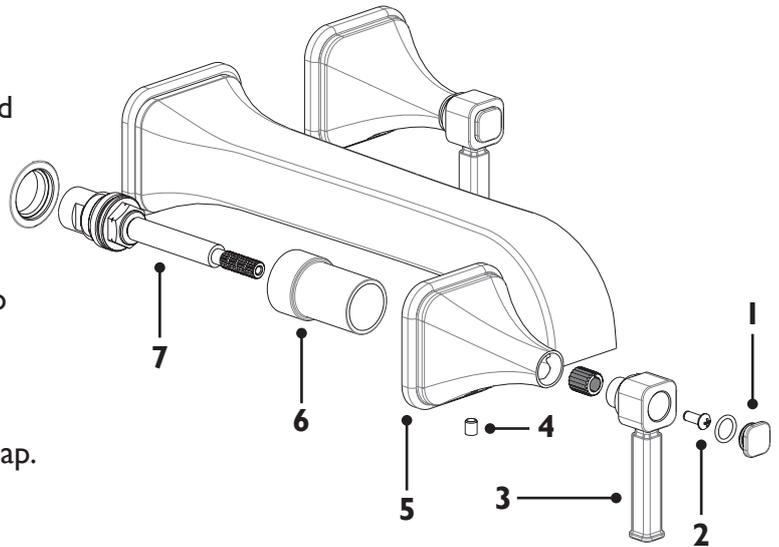


MAINTENANCE

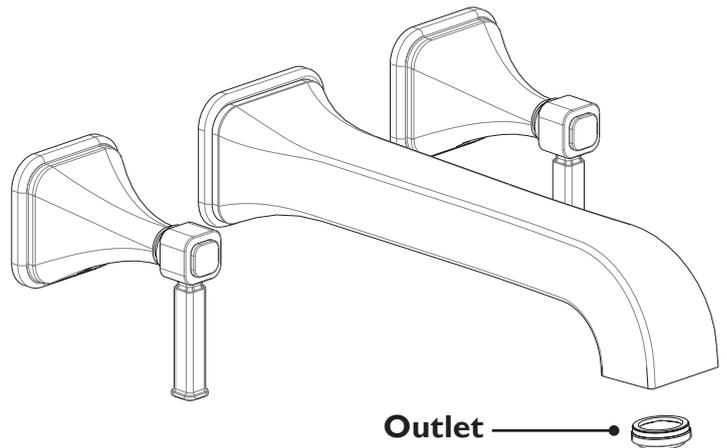
Replacing Valves

We advise that your fitting is regularly serviced in hard water areas to maintain optimum performance. If your fitting begins to leak the following should be carried out;

1. Isolate both hot and cold water supplies to the tap by either:
 - * Turning the water supply off at the mains stopcock or
 - * Turning off the isolation valves to the tap.
2. Remove the indice (1) on the top of the handle (3) to reveal the concealed screw (2).
3. Unscrew the screw (2) to remove the handle (3).
4. Remove the shroud (5) by using a hexagonal key on the grub screw (4) at the rear base of the shroud (5). Unscrew the shroud (5) and inner shroud (6) to gain access to the valve (7).
5. Use a suitable spanner to remove the valve (7).
6. If necessary replace the valve.
Please visit www.heritagebathrooms.com and search for your product code in order to find spare parts for this product.
7. Reverse the maintenance steps to re-fit the valves and handles.
8. Turn on water supply and check for leaks.
9. Contact our helpline should if the problem persists.



Removing Outlet (TSBCI0)



We advise that your fitting is regularly serviced in hard water areas to maintain optimum performance. If your fitting begins to leak the following should be carried out:

1. Using a coin, unscrew the outlet from the spout. Remove the O-Ring.
2. Check the outlet and O-Ring for any damage, replace if necessary.
3. Soak the outlet in a suitable solution until fully de-scaled. Rinse thoroughly to remove any chemicals and debris.
4. Replace the outlet, ensuring the O-Ring is in place. Tighten using a coin.



TROUBLESHOOTING

Symptom	Cause	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to specification for minimum distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework.	Flush through pipework to ensure removal of debris and any airlocks.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves	Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.



CARING FOR YOUR PRODUCT

Heritage products are made from premium materials, with hand polishing, PVD, EPD and electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid leaving cloths on surfaces.

GUARANTEE

The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



NEED HELP?

If your product does not function correctly when you first use it, contact your plumber and make sure that it has been installed and commissioned in line with this Installation and User Guide supplied with the product. If this doesn't solve the problem, then please visit <https://www.heritagebathrooms.com/service-centre/help-and-advice> for some helpful hints and tips; or contact Heritage Customer Service on 0330 026 8503 where our expert team of advisors will be able to offer you, or your plumber, help and advice.



HERITAGE[®]

BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

If you have any queries, our dedicated customer service teams and products experts are available to help.

Email us enquire@heritagebathrooms.com Call us **0330 026 8503** Website www.heritagebathrooms.com

UK: Heritage Bathrooms, Pooley Hall Drive, Birch Coppice Business Park, Dordon, Tamworth B78 1SG

EU: Masco Europe S.à.r.l., 14 Rue Strachen, 6933 Mensdorf, Luxembourg.