

# HERITAGE<sup>®</sup>

## BATHROOMS

### Installation Instructions and User Guide

**Models covered:**

ASOC26 – Grab Rail

ASOC27 – Grab Rail

Please keep this booklet for future reference.

Installer: when you have read these instructions please ensure you leave them with the user.

## Contents

When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards.

To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on **0844 701 8503**.

Safety Notice

Installer Guidelines

Installation

Maintenance

Guarantee

## Safety Note

- Please read these instructions & retain for future use. All products manufactured & supplied by Heritage are safe, provided they are installed correctly, used correctly, and receive regular maintenance in accordance with these instructions.
- **If you are in any doubt about your ability to install this product safely you must employ the services of an experienced qualified plumber.**



Before starting any installation project please consider the following:

- Prior to drilling into walls, check there are no hidden electrical wires or cables or water supply pipes with the aid of an electrical detector.
- If you use power tools do not forget:
  - Wear eye protection.
  - Unplug equipment after use.
- This product must not be modified in any way as this will invalidate the guarantee.
- These fittings need to be installed in accordance with and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and Scottish Byelaws 2004.

Every care has been taken to ensure that your bath screen arrives in perfect condition. Before installation please remove protective packaging and inspect. We will not accept responsibility for the installation of faulty or damaged items. We recommend the bath screen be recovered for protection during the installation.





Congratulations on purchasing Bristan Bathroom Accessories. You are now the owner of a high quality product, manufactured to exacting standards. Fitting your accessories is easy when you follow these instructions. Please identify all components and check for completeness, particularly before arranging fitting.

### **Single backplate fitting:**

1. Establish the position for the accessory & mark out the fixing holes (Fig1).
2. Drill holes to suit & insert wall plugs if required.
3. Screw the fixing plate to the wall, with the back flat to the wall (Fig2).
4. Loosen off the grub screw (but do not remove) & place the accessory over the fixing plate with the grub screw at the bottom.
5. Tighten up the grub screw until the pillar is secure against the wall.

### **Double backplate fitting:**

1. Establish the position for the accessory & mark out the fixing holes, see over leaf for the centre distance for the fixing brackets. We recommend that the centre distance of the accessory assembly is checked prior to drilling.
2. Drill holes to suit & insert wall plugs if required.
3. Screw the fixing plates to the wall, with the back flat to the wall (Fig2).
4. Loosen off the pillar grub screw, but do not remove.

### **Towel Rail:**

1. Fit the towel rail to the end pillars & place them over the fixing plate with the grub screws at the bottom.
2. Tighten the grub screws until the pillars are secure against the wall.

### **Shelf:**



1. Fit the shelf into the brackets & secure in position by tightening the plastic grub screws in the pillars.
2. Check the shelf for security

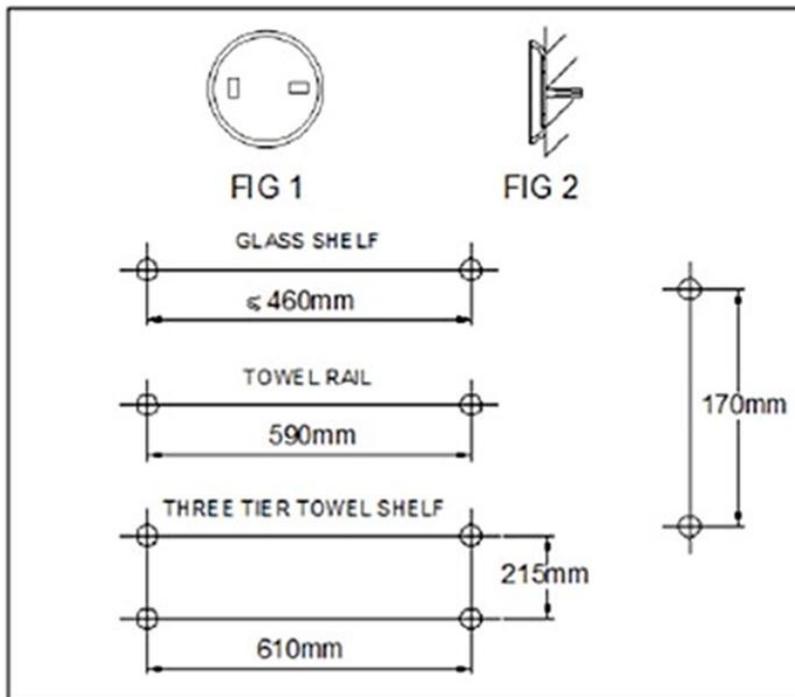


## Extending Mirror:

1. Establish the position for the mirror & mark out the fixing holes.
2. Drill holes to suit & insert wall plugs if required.
3. Screw the fixing plates to the wall, with the back flat to the wall (Fig2).
4. Loosen off the wall bracket grub screws, but do not remove.
5. Place the wall bracket over the fixing plates with the grubs screws at the bottom.
6. Tighten the grub screws until the wall bracket is secure against the wall.
7. Screw the mirror down onto the extending bracket & check for security.

## Three Tier Towel Rail:

1. Establish the position for the accessory & mark out the fixing holes, see below for the distance between fixing brackets.
2. Assemble the shelf using the fixings & hexagonal key provided with the largest tier at the top, smallest at the bottom (ensure back plate is fitted into the cover plate before fitting tiers). Then check the position of the marked holes with the shelf prior to drilling.
3. Drill holes & insert wall plugs if required.
4. Screw shelf assembly to the wall & insert screw covering caps
5. Check the shelf for security.



**NOTE:** All dimensions refer to the pillar centers. Guide dimensions only, all centres should be measured & checked prior to drilling.





## **Maintenance.**

Your Heritage bathroom accessories have a high quality finish & should be treated with care to preserve the visible surfaces. All surface finishes will wear if not cleaned correctly, the only safe way to clean your accessory is to wipe with a soft damp cloth. Stains can be removed using washing up liquid. All bath cleaning products will damage the surface of your fitting, even non-scratch cleaners.



## Heritage Bathrooms Guarantee

When you buy a Heritage product, you can be confident that it not only features distinctive design, but that it has also been made to meet our rigorous quality standards.

We offer robust guarantees and an attentive aftercare service to ensure that if you do experience any issues, we can deal with a problem quickly, and effectively.

Please note that guarantees are only valid with proof of purchase.

Our guarantees are as follows:



2 Years on  
Mirrors &  
WC Seats



5 Years on  
Bath Screens,  
Furniture,  
Shower Valves,  
Taps, Wastes  
& Accessories



Lifetime Guarantee  
on Acrylic &  
Cast Iron Baths  
And Sanitaryware

## Register now for additional peace of mind

Register your product with us now and, if you do have any queries after installation, we'll be able to quickly identify the product and give you the best advice. It also means that you won't have to keep your proof of purchase to validate your guarantee. To register, simply go online at [www.heritagebathrooms.com/register](http://www.heritagebathrooms.com/register)

## Guarantee Terms and Conditions

This guarantee is in addition to your statutory and other legal rights and is subject to the following conditions:

- The product was purchased within the United Kingdom or Republic of Ireland
- The product is used in domestic applications only
- The guarantee applies solely to the original purchaser with proof of purchase
- The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date

Any part found to be defective during the guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions given in this guide and used as the manufacturer intended. If the product is no longer available, Heritage will endeavour to provide the nearest equivalent.





## Heritage Bathrooms Guarantee Cont.

The guarantee does not cover:

- Damage or defects caused by
  - General wear and tear (including special non-chrome finishes; components such as filters, seals, 'O' rings and washers)
  - Incorrect installation
  - Repair using non-Heritage parts
  - Accidental or wilful misuse
  - Corrosion and the use of inappropriate cleaning products.
  - System debris including the build-up of limescale (which can be controlled through regular servicing and maintenance)
- Compensation for loss of use of the product or consequential loss of any kind.

In the interests of continuous product improvement, Heritage reserves the right to alter product specifications without notice.

### Need help?

In the unlikely event that you encounter a problem with your Heritage product, you must, in the first instance, contact the retailer you purchased it from. They will advise as to whether it is due to a manufacturing fault or an installation fault. If the problem is due to a manufacturing fault, they will contact us to arrange a supply of a replacement product as soon as possible. To speak to a Heritage customer service advisor, please contact our technical helpline on **0844 701 8503**.





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